Annex E: Annual Monitoring
Appendix A: Metrics

Comparison against benchmark

<table>
<thead>
<tr>
<th>Comparison against benchmark</th>
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</thead>
<tbody>
<tr>
<td>10% or more above benchmark</td>
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<tr>
<td>3% or more above benchmark</td>
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<tr>
<td>Equal to or within 3% of benchmark</td>
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<td>Below benchmark</td>
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</tbody>
</table>

Criteria for undergraduate programmes

Recruitment: number of new students (by headcount) registered each year

NSS: Teaching (aggregate score)

NSS: Assessment and Feedback (aggregate)

NSS: Academic Support (aggregate)

NSS: Student Voice (aggregate of Qs SV 1, 2, and 3)

NSS: Overall satisfaction

Good Degrees: % of students who achieve a 2:1 or First

Employability: In employment or further study six months after graduation (DLHE stats)

Employability: In 'highly skilled' employment or further study six months after graduation (DHLE stats)

Retention: % of students who continue from their first year to their second year on the programme