Dignity at Study Guidance Flowchart

Are you a student who feels harassed or bullied by another student?

Yes

To seek advice or support you may contact:
- Harassment Contact
- Master of your College
- Your student support officer and/or Academic Adviser
- Your tutor/senior tutor
- Kent Union Welfare
- Counselling Services
- Medical Centre*
*Where you feel your health is being affected

The steps for pursuing a complaint are
- Informal personal resolution
- Informal resolution facilitated by the Master of the student’s college
- Formal redress through the appropriate College Master under the Regulations on Student Discipline on non-academic matters

Are you a student who has observed an incident of harassment or bullying by a fellow student or member of staff?

Yes

To seek advice or support you may contact:
- Harassment Contact
- Master of your College
- Your student support officer and/or Academic Adviser
- Your tutor/senior tutor
- Kent Union Welfare
- Counselling Services
- Medical Centre*
*Where you feel your health is being affected

The steps for pursuing a complaint are
- Informal personal resolution
- Written complaint to the member of staff’s line manager under the Complaints Procedure for Students
- Disciplinary action by the University against the member of staff

Are you a student who feels harassed or bullied by a member of staff?

Yes

To seek advice or support you may contact:
- Harassment Contact
- Master of your College
- Your student support officer and/or Academic Adviser
- Your tutor/senior tutor
- Kent Union Welfare
- Counselling Services
- Medical Centre*
*Where you feel your health is being affected

The steps for pursuing a complaint are
- Informal personal resolution
- Written complaint to the member of staff’s line manager under the Complaints Procedure for Students
- Disciplinary action by the University against the member of staff