CONTENTS

Welcome 1
Checklist

Pride in our past 2
Inspiring your future 4
If you are holding an offer 6
   Conditional/unconditional offers
   FAQs
Honours degree programmes 7
   Stages of study
   Stage 1
   Stages 2 and 3
   Changing your degree subject
   Professional recognition
   Foundation programme degrees

Your study experience 8
   Excellent courses
   World-leading research
   Stimulating teaching
   Professional experience
   Supportive environment
   Well resourced
   Career focused
   A global perspective
   Study in another country

Accommodation 10
   On-campus accommodation
   Accommodation quick reference guide
   Catering
   Car parking
   Insurance
   Off-campus accommodation

On-campus accommodation map 12

Excellent information resources 14

Support Services 15
   Student Support and Wellbeing
   University Medical Centre
   College Master
   Kent Union Student Advice Centre
   Student Learning Advisory Service (SLAS)
   Language support
   Information Services – IT Services
   Study bedroom network connection
   Careers and Employability Service

Funding 16
   University funding
   Scholarships
   Loyalty scheme
   Government funding
   Part-time students
   How to apply for government funding

FAQs 18

Time Out 19
   Welcome Week
   Clubs and bars
   Shuttle bus
   Eating out
   Student Media Centre
   Gulbenkian Theatre and Cinema
   Make music
   Societies
   Volunteering

Sports 20
   Sports facilities
   Sports clubs

Visit the University 21

2015/16 TERM DATES

Arrivals Weekend
19 September 2015 – 20 September 2015
Welcome Week
21 September 2015 – 27 September 2015
Autumn term
28 September 2015 – 18 December 2015
Spring term
18 January 2016 – 8 April 2016
Summer term
9 May 2016 – 17 June 2016

FOLLOW US ON  
By choosing to study at Kent, you are making an excellent investment in your future. Kent's outstanding teaching and our student experience have placed us in the top 20 of UK universities in *The Guardian University Guide 2015* and we achieved an overall satisfaction rate of 90% in the 2013 National Student Survey. All of our academic schools are internationally recognised as producing world-class research, which means we lead the way in many fields of study; and we are renowned for our teaching style - our academics are recognised for their ability to pass on their passion for study and debate.

The Canterbury campus provides an excellent location for your studies. You can expect first-class teaching, learning and leisure opportunities on Kent’s original site in 300 acres of parkland with stunning views of the Cathedral city of Canterbury and the Stour Valley.

This booklet includes essential things for you to do and consider before embarking on your university studies. On the right is a checklist to ensure you do everything necessary for a successful start at Kent.

If you have any questions, please do not hesitate to contact us. You will find more information, including contact details, on the Applicants page on our website at [www.kent.ac.uk/applicants](http://www.kent.ac.uk/applicants)

Mary Hughes, Director
Enrolment Management Services

---

**Checklist**

- Visit the University (p21)
- Reply to an offer (p6)
- Find out more about your course (p7)
- Apply for accommodation as soon as you receive an offer; applications open from December 2014 (p10)
- Investigate University funding and scholarships (p16)
- Apply for government funding (UK/EU students) (p17)
- Find out about study support (p15)
- Contact us about student support and wellbeing (p15)
In 1965 the University of Kent opened to welcome its first arrivals. Now known as the ‘first 500’, they became a close-knit community and founding members of Eliot College, at that time the only college, on the University’s sole campus at Canterbury.

Like its students, Kent had its own ambitions for the future. As one of the pioneering universities built in the sixties, it belonged to an era of growth and change. Kent was, then as now, known for its teaching innovation and excellent staff-student relations; its vision for growth took its first bold steps toward becoming an inclusive, international and inspiring community.
PRIDE IN OUR PAST/
Five decades later, the University of Kent is a top 20 university. Known as the UK’s European university, we have grown from 500 to 20,000 students, representing 149 nationalities, from one college to six, and from a single location to established sites throughout Europe.

From our original Canterbury campus we have expanded within the UK to include a campus in Medway and a centre in Tonbridge, and into Europe with centres in Brussels, Paris, Athens and Rome. We foster a community in which we value global citizenship, ethical thinking and the development and application of new knowledge.

Our 50th anniversary year celebrated our heritage and our achievements and laid the foundations for a lasting legacy. Innovative student-led projects, initiatives in our curriculum, research of global significance and exciting campus developments contribute to shape the future of the University – an inspiration to our community of students, staff and alumni for years to come.
/INSPIRING YOUR FUTURE
IF YOU ARE HOLDING AN OFFER

You will be asked to reply to UCAS when all the institutions to which you have applied have made their decisions. Please ensure that you reply by the deadline UCAS gives you. What happens next depends on whether you are holding a conditional or unconditional offer.

You can view the conditions of your offer, if any, via the My Applications page in your Kent Applicant Portal at https://revision.kent.ac.uk

Conditional offers
If Kent is your firm (CF) choice and you satisfy all the conditions of your offer, we will confirm your acceptance via UCAS and email you with enrolment information in August.

If Kent is your insurance (CI) choice, and you satisfy all the conditions of your offer, we will confirm your acceptance via UCAS and email you with enrolment information in August if you are placed at Kent – that is, if your application to your firm choice is unsuccessful.

Unconditional offers
If Kent is your firm (UF) choice, we will confirm your acceptance via UCAS and email you with enrolment information in August.

If Kent is your insurance (UI) choice, we will confirm your acceptance via UCAS and email you with enrolment information in August if you are placed at Kent – that is, if your application to your firm choice is unsuccessful.

FAQs
Do I have to tell you my exam results?
The University receives results electronically from Edexcel, OCR, AQA, SQA and WJEC examining boards for AS and A levels. If you are taking other qualifications, or your A/AS levels and Vocational A levels (VCEs) are with any other examining board, please ensure that you provide full copies of your results to the University as soon as they are available. You can upload these via the My Applications page in your Kent Applicant Portal.

In addition, if you have to complete any GCSE qualifications as a condition of your offer, please make sure that the results are provided to the University as soon as possible.

If you are an International Baccalaureate student please supply confirmation to the International Baccalaureate Organisation that your results can be released to UCAS.

We cannot guarantee to honour any offer of a place or accommodation if we have not received your results by 31 August 2015. Please let us know if you do not expect your results until after that date.

What are the English language requirements for studying at Kent?
You will need to produce evidence of English ability in order to satisfy the University’s general entry requirements. Any requirements will be specified in your offer. If you require an educational visa to study in the UK, you should check the UK Visas and Immigration (UKVI) website at www.gov.uk/government/organisations/uk-visas-and-immigration to ensure that your English language qualification meets the Tier 4 visa requirements for entry purposes.

What if I change my exams?
Conditional offers usually take into consideration all the examinations you have taken and those you have indicated you will take in the future (unless otherwise stated in your offer). If you change the exams you are taking in any respect it is very important, in your own interest, that you inform us as soon as possible in writing. This includes changes to any aspect of the examination details in your application, such as changes of date, examining board or centre number. If you take GCE exams in November or January and then decide to retake in June, you should tell us. If you think there might be an error in your offer, please contact us immediately.

What happens if I don’t meet my offer conditions?
In this event, we will automatically reassess your application and notify UCAS of our decision. We may still be able to accept you on the original course, or we may be able to offer you an alternative course.

What if my exams were affected by adverse conditions?
The University normally takes special circumstances that may have an adverse effect on your examination performance (for example, illness or family difficulties) into account, provided you inform us either before or at the time you take your exams. If you wait until after your results, we will need to know why you did not tell us sooner. Independent evidence is essential, for example, from a doctor, teacher or social services. In the case of illness or health problems, we require dates when you were affected and the dates of each of your exams, with supporting medical certificates if appropriate.

You need to tell us if you have applied for any form of compensation, such as extra time, from the examining authority. If you keep us informed, we try to make a fair decision in the light of the evidence you provide, but we cannot guarantee that we will be able to accept you.

STUDENT VIEW

‘Studying at Kent has given me the opportunity to meet students from all over the world and I have made friends for life. The broad range of backgrounds and opinions of students in seminars can result in some interesting debates. My lecturers are great. They are very approachable and always willing to listen to what you have to say. I even met up with some of them on my year abroad.

‘There is a real balance of work and social life with so many societies on campus. I have been a member of the law societies every year and they hold lots of social events. Also, I joined the French Society, despite speaking no French! It was a great way to meet people from different faculties and eat delicious food.’

Imogen Canavan
Law with a Year in Hong Kong

When should I apply for accommodation?
You can apply for accommodation at www.kent.ac.uk/accommodation between December 2014 and 31 July 2015, once you receive a conditional or unconditional offer via UCAS. You do not have to wait until you reply to your offers, as we will cancel your accommodation application if you subsequently decline the offer. Accommodation applications received after 31 July 2015 will be considered subject to availability of rooms.

How do I enrol?
Following confirmation of your unconditional place, in late August we send you an email confirming your Kent ID number and including a link to the Getting Started at Kent booklet, which provides information on the enrolment and registration process and Welcome Week. You then complete online enrolment via our website www.kent.ac.uk/gettingstarted

What if I have a place at Kent for deferred entry in 2016?
Subject to you satisfying the conditions of your offer by 31 August 2015, your deferred entry place will be confirmed via UCAS and you will be sent enrolment information in August 2016. You should apply for accommodation at www.kent.ac.uk/accommodation between December 2015 and 31 July 2016.

Further information
www.kent.ac.uk/applicants
HONOURS DEGREE PROGRAMMES

Kent has three faculties that support 20 academic schools and two academic centres and offers approximately 400 undergraduate degrees.

Stages of study
Kent honours degrees divide into stages, as follows:

<table>
<thead>
<tr>
<th>Stage</th>
<th>Full-time</th>
<th>Part-time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>First year</td>
<td>Generally two years (but can be up to a total of four years)</td>
</tr>
<tr>
<td>2</td>
<td>Second year</td>
<td>Two further years</td>
</tr>
<tr>
<td>3</td>
<td>Third year</td>
<td>Two further years</td>
</tr>
</tbody>
</table>

Some full-time degrees take four years or longer, for instance, those including study abroad or a work placement.

Academic credit
Honours degree programmes at Kent offer academic credits on a nationally agreed scale. A full-time, three-year honours degree comprises 360 credits, normally 120 credits at increasingly higher levels at each of Stages 1, 2 and 3. A typical study abroad or year in industry programme comprises 480 credits. 120 credits at the University of Kent are equivalent to 60 European Credit Transfer System (ECTS) credits.

Stage 1
Stage 1 consists of modules amounting to 120 credits in total. At Stage 1, you have to do a number of modules in your chosen subject, but there is normally the flexibility of taking up to 25% of your modules in other subject areas. This gives you the opportunity to learn a specific skill (such as a language or computing), to take the Kent Enterprise module or to sample a subject that is new to you.

Stages 2 and 3
The second and final full-time years of a three-year degree programme consist of 240 credits in total, 120 in each year. Again, you can normally take up to 25% of the programme in other subject areas, but at these stages there are more compulsory modules, especially if you are aiming for professional recognition by a national body (see right).

The class of your final degree is based on the marks you receive for Stages 2 and 3.

There are subject leaflets available, which you can order or download from our website www.kent.ac.uk/courses/undergraduate/leaflets which give details of the sorts of modules you can study during your degree.

Changing your degree subject
It is normally possible to change the degree subject you are studying in your first year. However, you need to make sure that you satisfactorily complete any Stage 1 modules that are prerequisites for the programme you want to change to. Inevitably, some courses are more popular than others and, while we do our best to help you transfer, we cannot guarantee a change into any particular subject.

Your qualifications on admission may also be taken into account when considering transfer requests.

Professional recognition
The following University of Kent degree subjects are recognised by the appropriate professional bodies: Accounting & Finance, Accounting & Management, Actuarial Science, Architecture, Astronomy, Biochemistry, Biology, Biomedical Science, Computing, Computer Science, Computer Systems Engineering, Electronic and Communications Engineering, Forensic Science, Information Technology, Law, Mathematics and Statistics, Pharmacy, Physics, Psychology, Social Work, Space Science and Astrophysics, Sport and Exercise for Health, Sport and Exercise Science and Sports Therapy. Most of these degrees give exemption from some or all of the entrance examinations you need to pass in order to be admitted to the relevant professional institution in the UK. Kent’s degree in Journalism and the News Industry is fully accredited by the National Council for the Training of Journalists (NCTJ) and the Broadcast Journalism Training Council (BUTC).

If you want to practise one of these professions outside the UK, you must check the requirements of the professional bodies in the relevant country.

Foundation programmes and degree programmes with a foundation year
If your education so far has not prepared you for entry to the first year of an honours degree programme, you may be able to do a foundation year. We offer subject-specific degree programmes with an integrated foundation year providing entry to some degrees in the Faculty of Sciences, and general foundation year programmes for international students, which provide entry to some degrees in the Faculty of Humanities, the Faculty of Social Sciences and the Faculty of Sciences.

The general foundation year programmes for international students provide academic education and English language skills (if necessary) and, if you pass the foundation year at the level specified by the relevant academic body, it guarantees progression to the first year of your originally designated degree course.

All of our foundation courses run full-time on the Canterbury campus.

Further information
See our Undergraduate Prospectus or www.kent.ac.uk/ug
YOUR STUDY EXPERIENCE

With high rankings from major independent surveys, the University has a reputation as one of the leading institutions in the UK. As a student at Kent, you are encouraged to become an independent thinker and to develop your own ideas, whatever your subject. You will develop a global perspective, opening up a range of opportunities for future work and study

Excellent courses
Kent has some of the best courses in the country. Our programmes challenge you and give you the ability to take your studies to the highest level. In the 2013 National Student Survey, we scored very highly – 90% for overall satisfaction with our courses. For individual course details, see www.kent.ac.uk/ug

World-leading research
You are taught by academics who are experts in their fields. Kent’s excellent performance in the 2008 Research Assessment Exercise confirmed our position as one of the UK’s leading universities. All of our 19 academic schools were found to be engaged in research of international and world-class standing.

Stimulating teaching
The teaching environment at Kent is designed to be stimulating as well as challenging. You will be inspired by lectures from world-class academics. You further develop and discuss your own ideas within your seminar groups. Or, if you are taking a science-based or practical course, you develop your skills and experiment in our laboratories or studio spaces.

We also offer a range of assessment methods – from continual assessment to traditional examinations. Some courses may assess practical work, course presentations or your contributions to seminars.

Professional experience
At Kent, you are encouraged to gain professional experience. Many of our degree programmes offer a paid year in industry or a shorter work placement, which may be in the UK or overseas. Many students also find employment through the University in the local community during their studies.

Supportive environment
The support at Kent is second to none. Our academic lecturers and tutors are friendly and helpful, and provide regular feedback and advice. We have a Student Learning Advisory Service to help with essay writing, revision strategies and exam techniques. It also offers workshops in IT, library and study skills.

Well resourced
All students rely on being able to access a range of information. At Kent, we make sure that this process is as easy as possible. Our library is well stocked.
and the most popular books are on short-term loan. Our online resources are excellent too, with a huge range of journals available.

Technology is one of our priorities: we provide free internet connection in University accommodation and from student PCs, so that when you’re on campus you’ll always have access to the internet, the University network and a range of software and public printers. We use technology in our teaching via online resources and podcasts of lectures.

Career focused
All of our teaching helps you to gain useful skills for your future career as well as a sound academic knowledge. We focus on good communication skills and the ability to think independently. This makes Kent students popular with employers. In 2013, only 6% of our students were without a job or further study opportunity six months after graduating, well below the national average of 9%.

A global perspective
Globalisation has an impact on many areas of activity from business, law and politics to cultural activities. Our courses at Kent are designed to offer a global view and 41% of our academics come from overseas. This helps you to gain an international perspective that will be useful in your future career.

Study in another country
Kent offers you the chance to study in another country as well as the UK. We have a wide range of degrees where you can spend up to a year at one of our partner universities.

As the UK’s European university, Kent has partnerships with some of the most prestigious universities in the world, including over 100 universities throughout Europe, including the Sorbonne in Paris, and Waseda University in Japan, the University of Hong Kong and the City University of New York.

STUDENT VIEW

‘Don’t be afraid to embrace the experience in your first year. It’s challenging when everything is new, but the best way to handle this is to get involved and join as many societies as you can. You will always meet new people with whom you’ll get along, and who will make the experience enjoyable.’

Beth Flintoff
Business Administration (Marketing)
On-campus accommodation

Most students live in on-campus accommodation during their first year of study.

This could be self-catered accommodation, which is either on central campus in Keynes Flats, our new Turing College, Tyler Court, Darwin College or in the student village, Park Wood, which is a few minutes’ walk away from central campus.

The alternative is part-catered accommodation on central campus where two of the colleges (Eliot and Rutherford) offer accommodation on a room and breakfast basis. There is a small breakfast allowance, which you can use as a contribution towards an evening meal on days that you do not have breakfast. Keynes College and Becket Court offer a ‘bed and bistro’ package, which includes breakfast and evening meal.

There are various types of on-campus accommodation to suit different requirements and budgets. The quick reference guide, below, outlines the facilities available in each location.

How to apply for accommodation

Complete an online application for accommodation at www.kent.ac.uk/accommodation once you receive formal confirmation of a conditional or unconditional offer from the University and before 31 July 2015. We consider late applications, subject to availability. Accommodation applications open from December 2014. We advise you to apply as early as possible, whether you are accepting Kent as your firm or insurance choice, or even if you have not yet replied to UCAS (we will simply cancel your application if you subsequently decline our offer).

Further information

If you have any questions concerning your online accommodation application, please contact the Accommodation Office:

T: +44 (0)1227 766660
E: accomm@kent.ac.uk

Accommodation quick reference guide

<table>
<thead>
<tr>
<th>Location</th>
<th>No of rooms</th>
<th>Undergraduate</th>
<th>Occupancy</th>
<th>Laundry facilities</th>
<th>En suite</th>
<th>Food included</th>
<th>Kitchen facilities</th>
<th>Internet connection</th>
<th>Cost (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canterbury</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Darwin College</td>
<td>310</td>
<td>UG</td>
<td>39 weeks</td>
<td>✓</td>
<td>×</td>
<td>×</td>
<td>Kitchen</td>
<td>✓</td>
<td>£4,324 to £4,993</td>
</tr>
<tr>
<td>Park Wood Houses</td>
<td>1,415</td>
<td>UG</td>
<td>39 weeks</td>
<td>✓</td>
<td>✓</td>
<td>×</td>
<td>Kitchen</td>
<td>✓</td>
<td>£3,997 to £4,592</td>
</tr>
<tr>
<td>Park Wood: Flats*</td>
<td>520</td>
<td>UG</td>
<td>39 weeks</td>
<td>✓</td>
<td>✓</td>
<td>×</td>
<td>Kitchen</td>
<td>✓</td>
<td>£5,768</td>
</tr>
<tr>
<td>Keynes Flats*</td>
<td>445</td>
<td>UG</td>
<td>39 weeks</td>
<td>✓</td>
<td>✓</td>
<td>×</td>
<td>Kitchen</td>
<td>✓</td>
<td>£5,768 to £6,306</td>
</tr>
<tr>
<td>Turing Flats*</td>
<td>519</td>
<td>UG</td>
<td>39 weeks</td>
<td>✓</td>
<td>✓</td>
<td>×</td>
<td>Kitchen</td>
<td>✓</td>
<td>£5,910 to £6,306</td>
</tr>
<tr>
<td>Turing Houses</td>
<td>282</td>
<td>UG</td>
<td>39 weeks</td>
<td>✓</td>
<td>X***</td>
<td>×</td>
<td>Kitchen</td>
<td>✓</td>
<td>£4,977</td>
</tr>
<tr>
<td>Tyler Court Flats*</td>
<td>528</td>
<td>UG</td>
<td>39 weeks</td>
<td>✓</td>
<td>✓</td>
<td>X</td>
<td>Kitchen</td>
<td>✓</td>
<td>£5,408 to £5,930</td>
</tr>
<tr>
<td>Becket Court</td>
<td>103</td>
<td>UG</td>
<td>31 weeks</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>Kitchenette**</td>
<td>✓</td>
<td>£6,061 to £6,775</td>
</tr>
<tr>
<td>Keynes College</td>
<td>162</td>
<td>UG</td>
<td>31 weeks</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>Kitchenette**</td>
<td>✓</td>
<td>£6,061</td>
</tr>
<tr>
<td>Bed and bistro</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eliot College</td>
<td>255</td>
<td>UG</td>
<td>37 weeks</td>
<td>✓</td>
<td>×</td>
<td>✓</td>
<td>Kitchenette**</td>
<td>✓</td>
<td>£3,827 to £4,360</td>
</tr>
<tr>
<td>Rutherford College*</td>
<td>190</td>
<td>UG</td>
<td>37 weeks</td>
<td>✓</td>
<td>×</td>
<td>✓</td>
<td>Kitchenette**</td>
<td>✓</td>
<td>£3,827 to £4,360</td>
</tr>
</tbody>
</table>

* A number of rooms are also available for wheelchair users or students with other disabilities.
** Kitchenettes contain a small fridge, microwave and kettle, and are only suitable for preparation of snacks and hot drinks.
*** Turing Houses have one bathroom shared between two rooms.

Please note: our student accommodation does not include parking facilities.

Conditions of eligibility for accommodation

We offer accommodation to new full-time undergraduate students starting in September 2015 for the first year of study, provided the following criteria are met:

• you firmly accept (ie as your first choice) either a conditional or unconditional offer from this University by 31 July 2015
• the University receives your online application for accommodation by 31 July 2015.

We hope to be able to offer University accommodation to Insurance, Late, Clearing and Adjustment acceptsances where possible (subject to availability), so you should still apply as directed.

Allocation of accommodation

The University allocates new student accommodation once all conditions have been met and unconditional places have been confirmed. The offer of a room will be sent to you by email in late August or early September. You can view your offer and then must accept it via our website at http://kenthospitality.kent.ac.uk/myaccommodation
Clearing and Adjustment applicants

Clearing and Adjustment applicants are asked to indicate accommodation requirements on the Clearing Application Form and will be offered accommodation in early September, subject to remaining availability.

Students who are accepted via Clearing and Adjustment without completing a Clearing Application Form can apply for accommodation at www.kent.ac.uk/accommodation as soon as an offer is confirmed via UCAS and will be offered accommodation in early September, subject to remaining availability.

Catering

There is a variety of places to eat and drink on campus, including the following:
- Dining Hall, Rutherford College
- Bag It sandwich bar – in Rutherford Dining Hall
- Mungo’s bistro, Eliot College
- Origins bistro, Darwin College
- Dolche Vita, Keynes College
- Hut 8, Turing College
- Woody’s, Park Wood
- K-Bar pizza service, Keynes College
- Create café, Marlowe Building foyer
- Revive café, Woolf College foyer
- KBS servery, Kent Business School foyer
- Gulbenkian café
- Library café
- Sports café.

You can also buy food at the campus shop and Park Wood shop, or at snack and drinks vending machines across campus, or from one of the main supermarkets in Canterbury.

Real Meal Deal scheme

When you receive your offer of accommodation from the University, you are also able to visit our online store at www.kent.ac.uk/accommodation and sign up to the Real Meal Deal scheme, which could save you up to 40% on your annual meal costs.

KentOne card

When you arrive at Kent, you are given a student ID/cashless card. As well as being your photo ID card, library card and providing access to your on-campus accommodation, it can also be used as a debit card to buy food and drink in Kent Hospitality outlets, the Gulbenkian café bar and Kent Union shops on the Canterbury campus.

Car parking

We regret that there is no parking for students living on or close to campus. For information regarding parking on campus, please check the Estates Department website at www.kent.ac.uk/estates

Insurance

Student rent for University accommodation includes insurance for loss of personal possessions from your room of up to £5,000 for claims arising from fire, flood or theft, including losses by walk-in theft. You can arrange additional cover online via the insurer’s website for accidental damage or all risks on high value items such as iPhones and laptops, for more details see www.kent.ac.uk/accommodation

Further information

For more detailed information, go to www.kent.ac.uk/accommodation

Off-campus accommodation

If you prefer to live off-campus in non-University accommodation, the Accommodation Office has details of properties in the local area, see: www.kent.ac.uk/accommodation/canterbury/off-campus

Accredited housing

Canterbury has an accreditation scheme for student housing, which is designed to recognise landlords who are concerned for the health, safety and welfare of their student tenants. These landlords have agreed to follow a Code of Conduct to ensure the fair, efficient management of their properties, to confirm that they are of a high standard and that they meet all legal obligations. All students are advised to rent property only from accredited landlords, who are members of this scheme. Details can be found at www.homestamp.co.uk

New students

We strongly advise any new students, to whom we are unable to offer University campus accommodation, to arrange a short stay in a guest house or hotel before arrival in Canterbury. This will enable you to personally view the various types of off-campus accommodation available and make the choice that most closely matches your budget and other requirements. It is not advisable to agree to rent any private accommodation unseen over the telephone. We regret the University cannot book off-campus accommodation on behalf of students. Details of local guest houses and hotels are available from the Canterbury Tourist Information Centre, www.canterbury.co.uk/accommodation

Second to final-year students

Second to final-year students are expected to join with friends to rent houses or flats off campus. The 2014/15 rental levels for a single room in a shared self-catering house off-campus range from £58 to £100 a week, excluding utility bills. Most private landlords require students to enter into housing agreements that cover 52 weeks.

The Accommodation Office website contains a housing guide that can be downloaded and links to maps, plus useful information about renting properties in the local area. There is also a message board and Facebook pages where you can exchange information with fellow students. Canterbury is a small city with a warm and student-friendly atmosphere, and is only a 25-minute walk from the campus. Much of its medieval history shows in ancient streets and buildings, and the city centre has a thriving cosmopolitan atmosphere, as befits Britain’s closest city to continental Europe.
ON-CAMPUS ACCOMMODATION MAP

- Park Wood flats (self-catering, en suite)
- Park Wood houses (self-catering, shared facilities)
- Accommodation Office
- Turing College, flats and houses (self-catered, en suite/shared facilities)
- Keynes College (bed and bistro, en suite, self-catered, en suite/shared facilities)
EXCELLENT INFORMATION RESOURCES

The library and IT resources on offer are an important aspect of your degree, enabling you to study in an independent way. At Kent, we provide our students with an impressive library and excellent IT facilities.

Fact file
The Templeman Library is stocked with over a million books, periodicals and other essential resources as well as providing specialist collections in a number of areas. It also has:
- links to text journals, ebooks and other online resources
- free wireless web access and around 300 public PCs
- a laptop and netbook loan scheme
- presentation rooms with data projectors
- group study areas
- video and DVD players
- a café with wireless network access and public PCs
- helpdesks offering support and advice.

Kent has more than 1,000 computers on campus, all with Microsoft Office and free high-speed web access. Other facilities include:
- study hubs, providing a relaxed space for working alone and in groups
- public PC rooms, some open 24 hours a day
- self-service printing (for a small fee) and overhead projectors, slide printers and scanners
- free access to the network and internet from student bedrooms on campus
- IT helpdesks, in person by phone or online
- training in IT skills.

To help you in your studies, our library is open late!
Hours are until midnight on weekdays and 3am during the summer revision period. The library is being extended to expand its lending facility to students. It will remain open during the development work and library services will be delivered as usual.

Further information
See our Information Services website
www.kent.ac.uk/is

STUDENT VIEW
'The library is great; it's huge, with loads of books and plenty of computers. There are lots of seminar rooms that you can book, which is particularly handy if you’re doing a vocational course. It’s really useful.'

Ben Langley
Drama and Theatre
SUPPORT SERVICES

Kent offers a comprehensive range of support services at the Canterbury campus. The services listed here are just some of those available, but you may need to take advantage of them before you arrive at the University. You can sign up for many of these services when you enrol with us online. For more details and information, see our Undergraduate Prospectus or follow the links to the relevant pages on our website, www.kent.ac.uk

Student Support and Wellbeing

Students with mobility difficulties, specific learning difficulties (eg dyslexia), medical and sensory impairments or mental health issues can receive guidance and personal support from Student Support and Wellbeing. We encourage you to contact us at an early stage in your application, so we can discuss any needs you may have. We encourage you to disclose any condition that may have an adverse effect on your chosen course of study.

Depending on your specific needs, the Student Support team may be able to assist with the following:

• applying for funding to pay for specialist equipment and helpers
• arranging signers, note-takers and other support workers for you
• helping you to find out if you have dyslexia
• talking to your lecturers about any particular help you may need in lectures and seminars
• discussing any special arrangements you need for examinations
• contacting other departments about any specific assistance you may require.

We can also advise you on funding allowances, such as the Disabled Students’ Allowance (DSA), and any other matters of concern.

The Wellbeing Service is an integral part of student services offered on campus and is free of charge to University students. It provides support for all students experiencing distress arising from psychological, emotional or mental health issues. In addition to counselling and group work, our Wellbeing team is here if you think it might be helpful to discuss things with someone outside your circle of family and friends.

Further information

Student Support team
T: +44 (0)1227 823158
E: accessibility@kent.ac.uk
www.kent.ac.uk/studentsupport

Wellbeing team
T: +44 (0)1227 823206
E: wellbeing@kent.ac.uk
www.kent.ac.uk/wellbeing

University Medical Centre

The Medical Centre is a specialist doctor’s surgery on the Canterbury campus, providing care tailored to meet all the health needs of students at the University. We strongly advise you to register with a doctor’s surgery close to your term-time accommodation. By registering under the NHS system, you qualify for treatment here and in many reciprocating countries abroad.

Further information
T: +44 (0)1227 469333
E: mcentre@nhs.net
www.kent.ac.uk/medical

College Master

All students become a member of a College on registration and retain their College affiliation throughout their studies. The College Master is there to offer advice and support for all Kent students and is your first port of call when you need assistance of any kind. You can arrange an appointment at any time during the academic year and all matters are dealt with in the strictest of confidence. The College Master also upholds the University’s regulations and code of conduct.

Kent Union Student Advice Centre

Kent Union Student Advice Centre offers free, confidential and impartial advice on a range of areas including academic issues, care leavers, consumer, employment, finance, housing, international students and visas, safety and welfare, and much more. The Advice Centre offers full appointments as well as drop-in sessions for less complicated issues. Additionally, there is also a dedicated email address and advice line telephone number available for students who may not be on campus and require advice remotely. If they can’t answer your questions they will refer you to someone who can.

Further information
www.kentunion.co.uk/advice

Student Learning Advisory Service

The Student Learning Advisory Service (SLAS) is a free and friendly resource for students from all subjects and all levels of study. SLAS provides information, advice and guidance for students interested in strengthening their study skills, or who wish to discuss a specific study problem. This is provided in addition to the subject-based support available within our academic schools.

Further information
www.kent.ac.uk/learning

Further information

Student Union
T: +44 (0)1227 824016
E: learning@kent.ac.uk
www.kent.ac.uk/learning

University Medical Centre
T: +44 (0)1227 823206
E: wellbeing@kent.ac.uk
www.kent.ac.uk/wellbeing

University Medical Centre
T: +44 (0)1227 469333
E: mcentre@nhs.net
www.kent.ac.uk/medical

College Master
T: +44 (0)1227 469333
E: mcentre@nhs.net
www.kent.ac.uk/medical

Student Learning Advisory Service
T: +44 (0)1227 824999
E: helpdesk@kent.ac.uk
www.kent.ac.uk/oracleservices/stbs

Careers and Employability Service
T: +44 (0)1227 823158
E: studentsupport@kent.ac.uk
www.kent.ac.uk/studentsupport

www.kent.ac.uk
At Kent we provide over £6 million in student support through a variety of bursaries and scholarships. There are also funding opportunities available from the UK government.

Agreements within the European Union (EU) mean that EU students can generally apply to the same funding sources as UK students. EU status depends on nationality and residency. Students from outside the EU may also have their own sources of funding.

All the figures quoted below are for 2014/2015 entry, unless otherwise stated.

University funding
Kent’s financial support package
UK students only
At Kent, we believe that all students who have the academic potential to benefit from our courses should have the opportunity to come to the University and we have established one of the most generous financial support schemes in the UK.

We have a £6,000 financial support package* for eligible students across three (or four where appropriate) years of study, who start at Kent in 2015:
• Year 1: £2,000 (cash payment)
• Year 2: £2,000 (cash payment)
• Year 3: £2,000 (cash payment).

*subject to approval by the Office for Fair Access (OFFA).

The Kent financial support package does not have to be repaid. Part-time students may be eligible for a pro rata financial support package. Please read our full eligibility criteria for further details at www.kent.ac.uk/fees

Who is eligible?
Full-time undergraduate students who ordinarily live in England with an annual household income of £42,620 or less who satisfy a range of other socio-economic criteria and begin their studies in September 2015. For more information see www.kent.ac.uk/fees

Scholarships
The Kent Scholarship for Academic Excellence
All full-time students
At Kent, we recognise, encourage and reward excellence. We know you will have worked exceptionally hard to achieve the qualifications needed to secure your place at university and we have established the Kent Scholarship for Academic Excellence to reward your efforts.

The scholarship is worth £2,000 for each year of study and will be renewed on an annual basis, subject to good academic progress. If you achieve the necessary grades, your scholarship will be confirmed to you by email in September 2015.

It is awarded to applicants who achieve the required A level grades in the relevant qualifications specified by the University. Your three A levels can include General Studies and Critical Thinking. You must also have satisfied your conditions of entry to the University. We may also accept particular combinations of awards. For details about specific A level qualifications and awards, please see www.kent.ac.uk/ugfunding

In addition to the scholarships outlined here there are a number of other, specific, awards – you are encouraged to go online and check, see www.kent.ac.uk/scholarships

Music scholarships
All full-time students
We offer University Music Performance Scholarships – worth up to £5,000 a year, which include up to £500 of vocal or instrumental tuition a year to enable students to continue with their vocal and instrumental studies.

New students can apply for this scholarship, which is not means-tested.

Further information and application procedure
www.kent.ac.uk/music/scholarships.html

Sport scholarships
All full-time students
• Boxing scholarship – up to £2,250 a year
• Cricket scholarship – £2,500 a year
• Elite scholarship – £5,000 a year
• General sports scholarships – between £250 and £5,000 a year
• Hockey scholarships – up to £2,000 a year
• Rugby scholarships – £2,000 a year

Further information and application procedure
www.kent.ac.uk/sports/scholarships

DID YOU KNOW?
In addition to the scholarships outlined here there are a number of other specific, awards – you are encouraged to go online and check, see www.kent.ac.uk/scholarships

About fees see www.kent.ac.uk/fees
Full-time students from outside the EU

- International scholarships – £5,000 a year (for up to three years of study) towards the cost of tuition fees
- China and Hong Kong scholarships – £15,000 a year for up to three years

Further information
www.kent.ac.uk/scholarships

Loyalty scheme

All full-time students
Kent offers a 10% discount on the first year’s tuition fees if you have a brother or sister registered at the University, if you are the child of an alumnus, or you have graduated from Kent and are returning to take a privately funded full-time degree. Spouses/civil partners who register for degree programmes at the same time, or where study overlaps, and at least one tuition fee is privately sponsored, are entitled to one discount of 10% of the first year’s tuition fees, payable to either spouse/civil partner or shared equally between them.

Further information and application procedure
www.kent.ac.uk/finance-student/fees/loyaltydiscount.html

Government funding

Government support is for UK and EU students only. The precise amount varies depending on your or your household’s circumstances, so you should contact Student Finance England to get an exact calculation of the amount to which you are entitled.

The UK government offers the following financial support for full-time students:
- tuition fee loan – £9,000 (or total cost of tuition fee) – available to UK and EU students to cover tuition fees. The loan is repayable.
- non-repayable grant for living costs – for UK students only – from lower income households to help with living costs. If your household income is below £25,000 you will be entitled to a full grant of £3,387. If your household income is between £25,000 and £42,620 you will be entitled to a grant of between £3,387 and £50.
- living cost loan – an additional loan available to UK students only – of up to £5,740 (if you live away from home) or up to £4,565 (if you live at home). The loan is repayable.

There may also be additional funding for UK students with special circumstances, eg lone parents, students with dependent children or students with disabilities. For more information see www.gov.uk/studentfinance

Students from outside the UK and EU can contact their own governments for funding – some countries have special scholarships for students who want to study abroad.

Part-time students

If you are studying part-time you will be able to apply for a tuition fee loan. You won’t have to pay for your course upfront, as long as it is your first degree and you are studying at least 25% of a full-time course. You will not generally be eligible for a living cost loan.

How to apply for government funding

UK government funding
Apply via Student Finance England. An online calculator will help you to work out how much funding you can get and you can see the bursaries available at your preferred university or college.

Further information
www.gov.uk/studentfinance

WHAT SUPPORT WILL I GET?

To find out what support you are eligible for, use our student support calculator at www.kent.ac.uk/finance-student/calculators
We pride ourselves on being a caring university. Kent offers a huge range of services and facilities to support our students. Here are some of our frequently asked questions.

Is there any financial support on offer?
In addition to the tuition fee loans that are available for UK and EU students, the University offers a generous financial package for eligible students, as well as numerous scholarships. For more information, see p16-17, or go to www.kent.ac.uk/ugfunding

Where can I get general advice on student life?
Kent Union, the students’ union, provides advice and support on issues that could affect you while you are a student. This includes the all-important finance questions: grants, loans and how to manage your money; housing queries; or advice if you have problems with your course; and other issues. For more details, see www.kentunion.co.uk

Where do I go for medical care?
The Medical Centre is a GP practice located on the Canterbury campus (with a pharmacy next door). As well as this facility, the University Nursing Service provides nursing care, a minor casualty service, and advice to students. For more details, see www.kent.ac.uk/medical

What about personal issues?
The Student Support team assists students with mobility difficulties, specific learning difficulties, such as dyslexia, as well as medical and sensory impairments and mental health issues. We encourage all students who have additional support needs to contact us before starting at the University.

Kent’s Wellbeing team offers support to students who have concerns arising from emotional, psychological or mental health issues. The team includes counsellors who offer individual counselling sessions and Wellbeing Advisers who support students with mental health concerns.

Is there any spiritual guidance for students at Kent?
The Chaplaincy team at Kent is multi-faith: there are two chaplains (Anglican and Catholic) and several other members who serve the main Christian denominations and the Buddhist, Islamic and Jewish faith communities on campus. There is an attractive chapel in Eliot College, used for worship, prayer and meditation, and a room for the use of the Muslim community. For more details, see www.kent.ac.uk/chaplaincy

Can you help me find a part-time job?
The Jobshop@kent service, run by Kent Union, is an employment agency to help you to find suitable part-time or temporary work while you study. Its agency-style service offers local employers a database of student staff. It also holds workshops throughout the year for students on how to make a job application and interview skills. Vacancies are displayed in the Jobshop centre and on its website. For more details see www.kentunion.co.uk/jobs

Do you offer guidance on careers?
Yes – the Careers and Employability Service can give you guidance on how to choose a future career, how to apply for jobs, how to write a good CV and how to perform well in interviews and aptitude tests. It also provides information on graduate opportunities before and after students graduate. There is a comprehensive website including information on graduate destinations at www.kent.ac.uk/ces

And what about personal safety?
Kent is one of the safest places to study but we do recognise that some students may feel vulnerable, particularly at night. We have specially trained security officers who patrol the campus 24/7, comprehensive CCTV coverage and a 24-hour reception in each college. The colleges are accessed by a key-card at night and each study bedroom has a security peephole fitted. There is also an on-campus security service, which means you can be accompanied, on foot, by a security guard, at any time of the day or night.
**TIME OUT**

Most students quickly make new friends and get involved in the social scene. With its thriving arts provision, wide choice of student societies and many places to socialise, Kent is a fantastic place to study.

**Welcome Week**
Kent Union organises a lively Welcome Week programme, which includes all kinds of events to help you settle in, meet people and have some fun.

**Clubs and bars**
The Venue, our 1,200-capacity on-campus student nightclub, run by Kent Union, is a student-only venue, open four nights a week, offering a variety of entertainment to suit all tastes. It offers two floors of state-of-the-art design, sound and lighting where lots of different club nights are held, from commercial to cheese, dance to disco and a variety of theme nights. The Venue is the first club in England to be equipped with ‘3D technology’ lasers.

There are a number of bars on campus: Mungo’s, Origins and the K-Bar. Woodys is a more traditional pub in the heart of Park Wood, while the Gulbenkian has a relaxed café with live music stage in the theatre-cinema complex, with outdoor tables in the summer.

**Shuttle bus**
A free shuttle bus runs between the Canterbury and Medway campuses, so you can also sample everything the Medway campus – just a short walk from The Historic Dockyard, Chatham – has to offer.

**Eating out**
The huge range of places to eat on campus means there is something for everyone. Our award-winning catering team offers choices to suit both home and international tastes – for example Dolche Vita in Keynes College is popular for its fusion of dishes from around the world. Origins is another favourite best known for its Mexican food; Mungo’s for its famous burgers and the Gulbenkian Café for a lively atmosphere and great coffee. Other options include the traditional cafeteria-style outlet – Rutherford Dining Hall; Bag It – a bespoke sandwich service also in Rutherford College (with online ordering meaning you can order from wherever you are!); and Woodys, famous for its all-day breakfast and pub grub, is over in Park Wood.

Hut 8 is a brand new outlet in Turing College, consisting of three eateries in one food-court style space. Food options include fish and chips, pizzas or something from the flame-grilled BBQ, all freshly cooked using high-quality ingredients. Hut 8 even offers a delivered take-away service across the campus until late.

**Student Media Centre**
Situated above The Venue, our new Student Media Centre houses our radio station, newspaper and TV station. With state-of-the-art radio studios, editing suites and a TV studio, you have the opportunity to develop your skills in an industry standard space and join our fantastic team of student volunteers.

**Gulbenkian Theatre and Cinema**
The Gulbenkian Theatre and Cinema are a wonderful resource to have on campus. The theatre hosts great comedy, theatre, dance and music. The cinema shows the best in independent films as well as classics, mainstream and foreign-language films. For more details, see www.kent.ac.uk/gulbenkian

**Whatever you study... Make music**
There’s something for everyone in the wide range of music on campus, from classical and jazz to world and folk. Kent has its own symphony orchestra, chorus, chamber choir, big band and concert band, to name a few. Many students get together to form their own groups every year. Concerts take place on campus, in the spectacular setting of Canterbury Cathedral and abroad.

Thanks to a generous donation from the Colyer-Fergusson Charitable Trust, the University has a purpose-built centre for music performance, the Colyer-Fergusson Building. Located next to the Gulbenkian Theatre and Cinema, this venue hosts a wide range of extra-curricular music-making, available for all students studying any degree.

The University also offers Music Performance Scholarships of up to £5,000 a year, which includes up to £500 of vocal and instrumental tuition per year. For more details, see www.kent.ac.uk/music

**Societies**
For social activities, you’re spoilt for choice. At Kent, you have the chance to take up acting, photography, sailing, skiing, or even become a radio DJ… and that’s just a small selection. There are more than 200 societies on offer. To get the full line-up, just turn up at the Welcome Fairs in September or go to www.kentunion.co.uk

---

**STUDENT VIEW**

‘There is a vibrant atmosphere here, with a good selection of cafés and places to grab lunch. There is lots of green open space and a large library, with ample work space and computers, so it’s easy to find both a quiet place to work, or a bustling place to meet with friends.

‘I’m part of the Film Society, which involves watching and talking about a lot of films obviously! It’s convenient that the University has its own cinema too. I meet up with the People and Planet Society once a week, where we talk about all sorts of issues, such as current affairs, ethical issues and climate change. It’s fun to be able to talk about topics with people from different courses. It gives a new perspective on things.

‘I think the most important thing is to enjoy your time at the University, make the most of the chance to develop your skills and to develop yourself as a person.’

Ted Jenkins
Biochemistry

**Volunteering**
You can volunteer to do practically anything. It gives you the chance to get some work experience, have fun doing it, and get a Kent Student Certificate for your efforts. You can also take part in Raising and Giving (RAG) fundraising, which is a chance for students to do completely off-the-wall things while raising money for charity.

---

**DID YOU KNOW?**
Kent was ranked 3rd in London and the south-east for student satisfaction in the 2013 National Student Survey.
Sports

Sport and recreation is a major part of student life at Kent and is a great way to meet like-minded students on campus. Kent Sport operates a ‘sport for all’ policy to encourage everyone to keep fit and healthy.

Sports facilities
Kent Sport recently completed a £4.8 million redevelopment of its sports facilities and programmes, providing members with the opportunity to experience sport either for leisure and recreation or to an elite competitive level using state-of-the-art equipment.

Members enjoy:
- an outstanding fitness suite featuring three distinct areas for general fitness, rehabilitation and high-performance training. It includes cardio-vascular equipment and a range of free weights and lifting platforms. It is air-conditioned and has satellite television
- a new physiotherapy clinic linked to the new training facilities, providing a seamless pathway from acute injury to full fitness.
- three multi-purpose sports halls for many activities ranging from badminton to volleyball
- a multi-route climbing wall
- fitness and dance class studios that can be split into two for smaller, more intimate classes with enhanced lighting and sound. Look out for the online class booking system

- squash courts
- an indoor and outdoor tennis and netball centre – three indoor courts and three outdoor courts
- a floodlit 3G football pitch
- a floodlit astro-turf multi-use pitch
- grass pitches for sports including rugby, football and cricket
- two-bay outdoor cricket nets for batting and bowling
- a sports pavilion with changing rooms and social space
- two café areas for refreshments and snacks, with vending machines and Wi-Fi access.

Kent Sport also offers a wide variety of fitness and dance classes, sports courses, workshops and fun tournaments throughout the academic year.

Membership
Our on-campus sports facilities are among the best and most affordable in the university sector – annual membership of Kent Sport for 2014/2015 is £205 (gold) access anytime or £174 (silver) off-peak*. There is also a pay-as-you-go option (bronze). Gold and silver membership includes free access to all sports and fitness facilities, free entry to all fitness and dance classes from Body Pump to Zumba, free equipment hire, and free access to facilities for club training and matches (club joining fees apply), as well as reduced rates for introductory courses in squash, badminton and golf. We also offer an ‘Early Bird’ scheme, usually from the beginning of August to the middle of September, where you can buy an annual membership for a reduced rate (£184.50 Gold, £156.60 Silver, for 2014/15). All prices are subject to terms and conditions.

*applies to fitness suite access only.
All prices are subject to terms and conditions.

Further information
For further details, please visit www.kent.ac.uk/sports

Sports clubs
Kent Union, the students’ union, runs over 50 student sports clubs, ranging from American football to kickboxing, cricket, skiing, fencing and snowboarding. To find out more about sports clubs and societies, visit www.kentunion.co.uk

STUDENT VIEW
‘I’m in the Boxing Society. I started last year because I really wanted to do it. There’s a pop-up ring and punch bags available, and we spar in the main sports hall and go running around the campus. People have particular sporting passions, such as rugby or football, but I never had one before. It’s taken this long for me to find the sport I love doing. I really enjoy it.’

Robyn Thurston
Architecture

SPORTS SCHOLARSHIPS
Kent offers a number of scholarships of up to £5,000 a year that are open to all students who excel in their particular sport. For more information see www.kent.ac.uk/sports
VISIT THE UNIVERSITY

Come along for a visit and see what it is like to be a student at Kent. Discover for yourself what we can offer you: academic excellence, inspirational teaching and a superb student experience.

Applicant Days
If you are holding an offer of a place to study at Kent (or we invite you to attend an interview) you usually have the opportunity to attend one of our Applicant Days during the autumn and spring terms. You can view the available dates and book your place via the My Events page in your online Kent Applicant Portal. We hold separate Selection Days for some courses.

For further information and Applicant Day FAQs, see www.kent.ac.uk/applicantdays

Open Days
Kent runs Open Days during the summer and autumn for prospective and current applicants. For further information and details of how to book your place, see www.kent.ac.uk/opendays

Our Applicant Days and Open Days provide you with an opportunity to meet academic staff, support staff and current students, find out about your course and attend informative presentations. We also offer tours around the campus to view our facilities and University accommodation.

Informal visits
You are welcome to make an informal visit. The University runs tours of the Canterbury campus throughout the year for anyone who is unable to attend an Applicant Day or Open Day. For more details and to book your place, see www.kent.ac.uk/informal

Alternatively, we can provide you with a self-guided tour leaflet, which includes the main points of interest. For more details and to download a self-guided tour, go to www.kent.ac.uk/informal

STUDENT VIEW

‘When I came to visit, I really liked the campus – it’s very green. On the academic side, I thought the course looked interesting and the fact that there were a lot of modules to choose from really appealed to me.

‘The staff are great. They’re one of the best things about studying here. They are experts in their fields and are regularly quoted on the news on the BBC and elsewhere. It’s quite exciting to see that the people who teach you are at the forefront of policy, commenting and offering their insight into various things.

‘There is a real mix of people: students from different countries, from a range of backgrounds and mature students. This makes for interesting seminar discussions which can be quite illuminating. People get quite passionate, so if you take a position you have to learn how to defend it and argue your case coherently, which is a very useful skill to have.’

Emily Batchelor
Social Policy