The Estates Department provides a number of essential services to the University of Kent and is responsible for managing, maintaining and developing the infrastructure and building fabric of our Canterbury and Medway campuses.

In this Service Level Statement we explain what we do and what you, as customers, can expect from us.

Peter Czarnomski
Director, Estates Department
(6.4) SUSTAINABILITY

Role – To minimise the University’s business impacts and enhance the natural environment.

Objectives

- Promote environmentally responsible and sustainable business practices
- Monitor compliance with the University’s ISO 14001 Environmental Management System
- Manage and implement operational controls of major aspects of the Environmental Management System
- Develop the Environmental Plan, monitor and report progress against environmental targets and KPIs and set improvement actions
- Identify and ensure compliance with applicable environmental legislation
- Manage woodland, grassland and ponds to protect and enhance biodiversity
- Measure performance against the University’s Carbon Management Plan 2010-2020
- Participate in the UK Government’s Carbon Reduction Commitment Energy Efficiency Scheme
- Produce Display Energy Certificates in accordance with the Energy Performance of Buildings Regulations
- Comply with the requirements of the Energy Saving Opportunities Scheme Regulations
- Retain Carbon Trust Standard accreditation
- Monitor and adjust settings of the Building Management Systems to ensure efficient operation
- Encourage staff and students to adopt pro-environmental behaviours
- Work with Projects, Waste & Recycling, and Transport teams to ensure delivery of sustainability objectives

Added value

- Improved energy efficiency and lower operating costs
- Reduced carbon emissions and taxes
- Energy supplies procured at competitive prices
- Lower water consumption through active leakage monitoring
- Efficient operation of fleet vehicles
- Targeted investment of Salix RGF loan funding in energy efficiency measures
- Greater diversity of flora and fauna
- Increase business resilience against future resource scarcity, cost of fossil fuels and carbon taxation schemes
- Enhance the profile of Corporate Social Responsibility across the University
## Contact points

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assistant Director of Estates, Infrastructure &amp; Sustainability</td>
<td>Nick Swinford</td>
<td><a href="mailto:N.H.Swinford@kent.ac.uk">N.H.Swinford@kent.ac.uk</a></td>
<td>01227 (82)7628</td>
</tr>
<tr>
<td>Environmental Adviser</td>
<td>Catherine Morris</td>
<td><a href="mailto:C.Morris@kent.ac.uk">C.Morris@kent.ac.uk</a></td>
<td>01227 (82)7647</td>
</tr>
<tr>
<td>Senior Energy Systems Engineer</td>
<td>John Kingsland</td>
<td><a href="mailto:J.E.Kingsland@kent.ac.uk">J.E.Kingsland@kent.ac.uk</a></td>
<td>01227 (8)16096</td>
</tr>
<tr>
<td>Services Assistant</td>
<td>Catherine Malone</td>
<td><a href="mailto:C.Malone@kent.ac.uk">C.Malone@kent.ac.uk</a></td>
<td>01227 (8)16473</td>
</tr>
</tbody>
</table>