**Annex E: Annual Monitoring**

**Appendix A: Metrics**

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| Comparison against benchmark |
| 10% or more above benchmark |
| 3% or more above benchmark |
| Equal to or within 3% of benchmark |
| Below benchmark |
| **Criteria for undergraduate programmes** |
| **Recruitment:** number of new students (by headcount) registered each year |
| **NSS:** Teaching (aggregate score) |
| **NSS:** Assessment and Feedback (aggregate) |
| **NSS:** Academic Support (aggregate) |
| **NSS:** Student Voice (aggregate of Qs SV 1, 2, and 3) |
| **NSS:** Overall satisfaction |
| **Good Degrees**: % of students who achieve a 2:1 or First |
| **Employability:** In employment or further study six months after graduation (DLHE stats) |
| **Employability:** In 'highly skilled' employment or further study six months after graduation (DHLE stats) |
| **Retention:** % of students who continue from their first year to their second year on the programme  |
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