Just before Christmas, we planted over 10,000 new trees and shrubs, our largest ever planting, on a 2.4 hectare site alongside the Crab and Winkle Way, just north of the Sarre Penne stream.

The trees comprise species in similar proportions to those found in other native woodlands on campus, including Hazel, Hornbeam, Wild Cherry, Willow, Mountain Ash and Oak, and where possible we’ve sourced local trees from local suppliers.

As well as having obvious biodiversity benefits, the new planting connects existing woodland areas and replaces trees missing from the boundary hedgerows.

We’ve also begun the two new builds we mentioned in the last issue, both on the sites of previous buildings. The Park Wood Student Hub, replacing ‘Woody’s Bar’, is due to open in September 2018, while the academic building for the School of Economics, on the site of the Research and Development Building near Sibson, will receive its first students a year later.

Find out more about our campus developments at: www.kent.ac.uk/community/canterbury/

**Framework Masterplan**

We are continuing to take an incremental approach to the production of a completed Framework Masterplan for the Canterbury campus, and working closely with both Canterbury City Council and Kent County Council.

In the last issue, we let you know that we had published and consulted on a Discussion Document containing a proposed vision for the campus and outline points from our emerging strategies for Place-Making, Planning and Environment, Landscape and Biodiversity, and Transport and Movement.

Since then, we have published our Consultation Statement on that stage of the project. You can find it online at: www.kent.ac.uk/masterplan/

The statement provides an account of the consultation undertaken with a range of stakeholders, their comments and the University’s response to them.

Together with responses from last year’s consultation, these comments are informing the next step of the process – identifying options for different parts of the Masterplan area. These will be subject to further consultation later this year.

**Residents’ meeting with the Vice-Chancellor**

Our Vice-Chancellor and President, Professor Karen Cox, who joined the University last summer, met with representatives of local residents in the Colyer-Fergusson Building on 11 December. After a welcome from Professor Cox, the group were given an update on key areas of our work with the community, followed by an opportunity for discussion. Residents agreed that similar meetings would be useful, and we will be organising these later this year.

**Kent and CCCU bid for medical places**

The University of Kent and Canterbury Christ Church University have submitted a joint bid for government funding to support 100 medical student places.

The bid is part of a collective ambition to establish a Kent & Medway Medical School to improve health provision for patients by addressing the significant challenges in developing and maintaining a clinical workforce across the region.

The Universities have joined forces to develop a vision for the School, which draws on the complementary strengths of both institutions. If successful, the bid will be an essential cornerstone for the ongoing development of the School with the first students planned for 2020. The bid outcome will be announced in March 2018.
Students in the community

We are continuing to work closely with community representatives on a variety of initiatives to benefit both our students and local residents in Canterbury. These include:

**Community Champions**

The Student Community Champion Scheme is running for its second year in the St Michael’s area and first year in Hales Place. Student Champions work alongside residents’ associations and Neighbourhood Watch groups, to provide advice to students on noise issues, recycling and household waste problems.

The Champions also encourage students to work alongside permanent residents on volunteering and community events such as litter picks and collections for charity.

Find out more at: www.kent.ac.uk/studentservices/community/SCC_index.html

**House Ambassadors**

The Community House Ambassador Scheme was launched during the Autumn Term 2017, when student households were asked to nominate a point of contact for the University, Canterbury City Council and Kent Police. Being an Ambassador involves providing information on new initiatives and events, updates on recycling or household waste collections and alerts from Kent Police.

The Ambassador role is voluntary, but students taking part receive ‘Employability Points’ which they can redeem for rewards including paid internships and training.

**Street Marshals**

The Street Marshal Scheme is now in its third year of operation in St Michael’s and the area near Club Chemistry through to North Holmes Road. Following the impact of the scheme in these areas, it has recently been extended into the Headcorn Drive area of Hales Place, where Street Marshals are patrolling in male and female pairs on Wednesday, Friday and Saturday nights, from 23.00-04.00, during term time.

The aims of the scheme are to support our students in getting home safely after their nights out and to promote positive community relationships by encouraging those out and about in these areas to behave responsibly.

The expansion of the scheme into the Hales Place area is being supported and part-funded by JG Student Lets, Leydon Lettings and Student Places.

www.canterburystreetmarshals.org
Safe Taxis
A partnership between the University and Longleys Private Hire, the Student Safe Taxi Scheme was launched during Arrivals Weekend in September 2017. We are encouraging students to register for the scheme, so if they find themselves without funds, isolated from friends or in a vulnerable situation on a night out, they will always have a way of returning to campus or their home address safely.

As an incentive to sign-up, students will receive a discount on all fares with Longleys Private Hire.

www.kent.ac.uk/studentservices/community/safetaxischeme.html

Zero Tolerance
Zero Tolerance is a campaign led by Kent Union (our students’ union), supporting licensed premises in Canterbury to adopt a zero tolerance approach to harassment and assault within their venues. Kent Union worked with Canterbury City Council, during its recent licensing consultation, to ensure that combating harassment becomes a condition of a premises licence.

The campaign aims to combat the culture of acceptance of this behaviour within the night-time economy, and support venues with frameworks and guidelines to ensure anyone who reports harassment is listened to, believed and appropriate action taken.

Kent Union, along with Christ Church Students’ Union, the University of Kent, Canterbury Christ Church University, Canterbury City Council, Kent Police, Canterbury Business Improvement District and representatives from the licensed premises are rolling out a programme to premises from January 2018 to ensure no patron is subjected to unwanted or unacceptable behaviour.

https://kentunion.co.uk/zerotolerance

Ask for Angela
The Ask Angela initiative is also being rolled out from January to venues, under the umbrella of the Zero Tolerance initiative. The initiative allows anyone who is feeling intimidated, isolated or vulnerable within a venue to approach staff and “Ask for Angela”. This will be a trigger for staff to support this individual in discreetly getting out of the situation, leaving the venue and accessing transport home, where required.

Marking Student Volunteer Week
Kent students took part in 20 events, from volunteering projects to massive fundraisers in support of 18 charities and organisations, from 13-17 November.

It was all part of Student Volunteer Week, which aims to engage more students in volunteering activities and to recognise the achievements of our student volunteers.

Kent Union ran nine volunteering projects. These included wrapping up more than 50 donated Christmas presents for children and making cards for staff at the Kent & Canterbury Hospital’s children’s ward, clearing out the old lizard enclosure and painting the Christmas huts at Wildwood, and the Barbershop Choir singing for an afternoon at Age UK, Canterbury.

Our students got involved in arranging a book-sorting day with Books to Africa, a food bank collection run by Kent Labour Students, and a Sports Day organised by Team Kent, Student Minds and the Mental Health Group.

The week also featured fundraisers for United Nations’ Girl Up campaign, which raised over £279, and a Children In Need Talent Showcase by Stage Spiders, which raised £437.
We’re working together with Canterbury Christ Church University (CCCU), Canterbury City Council and Kent Police to provide our local residents with key dates and useful contacts for information and advice.

**Dates for your diary**

- **Monday 15 January to Friday 6 April 2018** – Spring Term at Kent
- **Monday 22 January to Friday 18 May 2018** – Semester 2 at CCCU
- **Friday 26 January 2018** – CCCU graduations*
- **Thursday 1 March 2018** – Postgraduate Open Evening at CCCU
- **Tuesday 6 March 2018, 17.00-19.00** – Postgraduate Open Event at Kent
- **Thursday 26 April 2018** – Postgraduate Open Evening at CCCU
- **Tuesday 8 May to Friday 15 June 2018** – Summer Term at Kent
- **Sunday 10 June 2018** – Open Day at CCCU
- **Saturday 16 June 2018, 09.00-14.00** – General Open Day at Kent (Medway campus)
- **Saturday 7 July 2018, 09.00-15.00** – General Open Day at Kent (Canterbury campus)
- **Monday 16 to Friday 20 July 2018** – Kent graduations*
- **Tuesday 11 and Wednesday 12 September 2018** – CCCU graduations*
- **Saturday 15 and Sunday 16 September 2018** – Arrivals Weekend for new students at Kent and CCCU
- **Monday 17 to Friday 21 September 2018** – Welcome Week for new students at Kent and CCCU
- **Monday 24 September 2018** – Start of Autumn Term at Kent/Semester 1 at CCCU

For more key dates visit:

- Kent – www.kent.ac.uk/community/dates
- CCCU – www.canterbury.ac.uk/termdates

*As families gather to celebrate the incredible achievements of our students, this can increase the number of visitors to the city and amount of traffic in the area. Please allow extra time when travelling through Canterbury.

**Who to contact**

If you are experiencing problems with your neighbours, use the contacts below for information and advice.

**Noise**

For issues relating to loud music, shouting, dogs barking, alarms and DIY or construction, please contact Canterbury City Council:

- **T:** 01227 862 202
- **E:** envhealth@canterbury.gov.uk

**Rubbish**

If you experience a problem with rubbish left uncollected please contact Serco, Canterbury City Council’s waste contractor:

- **T:** 0800 031 9091
- **E:** help.canterbury@serco.com

**Parking**

If you experience problems with people parking inconsiderately or illegally, please contact Canterbury City Council:

- **T:** 01227 862 429
- **E:** parking.enforcement@canterbury.gov.uk

**Crime or anti-social behaviour**

- **T:** 101 to report non-urgent crime
- **T:** 999 to report an emergency

You can find out who your Police Constable or Police Community Support Officer is by going to the Kent Police website [www.kent.police.uk](http://www.kent.police.uk) and entering your postcode.

**Students**

Both universities take the concerns of their neighbours very seriously. If residents experience anti-social behaviour, whether they believe them to be students or not, they should contact the appropriate agencies above as they have the power to intervene. However, if you need further support both universities have a community liaison person who can provide further advice.

**University of Kent**

- **E:** communityliaison@kent.ac.uk

**Canterbury Christ Church University**

- **E:** communityliaison@canterbury.ac.uk

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**WE’D LIKE TO HEAR FROM YOU**

*Community* is one way we are strengthening our partnerships with residents and businesses and part of this is about developing a dialogue. If you have any questions or comments about the University or there is something you would like us to feature in a future issue, please email communityinfo@kent.ac.uk, call 01227 824009 or write to us at Community, Corporate Communications, Room 155, The Registry, The University of Kent, Canterbury, Kent CT2 7NZ.

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We’d like to hear your feedback, tell us what you think | E: communityinfo@kent.ac.uk | T: 01227 824009 | January 2018 | 4
Learn a language
Why not take up a language in the New Year? Our Centre for English and World Languages runs evening language courses, open to students, staff and local residents.

Beginner courses in French, Japanese, Spanish and Mandarin start at the end of January 2018 and run on Mondays from 18.00-20.00 for ten weeks. We also run 20-week courses starting in October in a choice of ten languages including Arabic, French, German, Italian, Japanese, Mandarin, Modern Greek, Portuguese, Russian and Spanish at a variety of different levels. The classes take place on weekday evenings from 18.00-20.00.

If you are unable to make the class times, we also offer one-to-one language tuition through our ‘Language Express Direct’ Programme. Find out more and book a place at: www.kent.ac.uk/language-express

“The course is well taught and entertaining, and very good value for money.”
Martin Scofield

Train as an English as a Foreign Language (EFL) Teacher
We also run the accredited Cambridge CELTA over five weeks in June and July every summer on our Canterbury campus. The CELTA is a world-recognised Certificate and the first step to becoming an English as a Foreign Language (EFL) Teacher.

The course includes assessed teaching practice and you will be in a small tutor group of up to six trainees. Last year, all 12 trainee teachers passed the course and secured jobs for the week after and/or went on to further academic study.

Find out more at: www.kent.ac.uk/cewl/courses/celta/

Music to your ears
Musical events to watch out for this spring:


University Concert Band and Big Band, Colyer-Fergusson Hall, Friday 16 March, 19.30, with Ian Swatman, conductor.


Find out more about what’s happening across the University this spring – from theatre and cinema to public lectures and ‘In Conversations’ led by our Chancellor Gavin Esler – on our events webpages: www.kent.ac.uk/events

Welcome to our Library
Members of the public are welcome to make use of our newly-refurbished and extended Templeman Library.

The Library now has even more modern, spacious study spaces, making the most of the light and our fantastic city views.

You may wish to view some of the rare materials held by our Special Collections and Archives. Or relax with a book or laptop in our new Library Café. Find out more about what we can offer at: www.kent.ac.uk/library/visitors

Our Library is now card access for students and staff, but visitors do not need a card to enter. You are welcome between 08.00 and 21.00 in term time; in vacations, our opening hours will vary so check our website for details: www.kent.ac.uk/library

When you arrive, either go to the Library’s Main Entrance and speak to staff at the Welcome Desk, or use the intercom at the Library Road Entrance. Library Road is closest to the Central Visitor Car Park.

Physiotherapy support
Kent Sport Physiotherapy Clinic is conveniently situated on our Canterbury campus and open to the public.

Our team of highly qualified physiotherapists and sports massage therapists offer hands-on treatment to identify the causes of the problem, not just the symptoms. We provide rehabilitation and self-help strategies to fix and help prevent a recurrence.

Sports massage has a number of physical and psychological benefits. Why not kick start your year with our Sports Massage Offer – just £18 for a 30-minute massage in February 2018! To find out more or book an appointment, call 01227 824375 or email physio@kent.ac.uk
With the help of local families, Kent Child Development Unit (KCDU) is investigating how children develop their language, cognitive and social skills.

We invite children of all ages to take part in a wide range of interesting studies. Your child might be involved in anything from eye-tracking to pretend play, drawing tasks or touch screen games.

Current studies include:

**For ages 0-1**
How does the social brain develop in the first year of life? We are investigating this question using innovative eye-tracking techniques, giving us a greater insight into how infants aged six, nine and 12 months understand social situations. During our sessions, parents are able to watch their child's eye movements on the screen in real time, and see the sophisticated looking patterns that infants demonstrate.

**For ages 3-5**
Artists can only draw a ball if they know what a ball is. Adults have no problem understanding this, but do three to five-year-old children have the same understanding? Our studies offer different short tasks where children are told stories or asked to touch toys that correspond to pictures, to explore how children interpret drawings.

**For ages 5-7**
We are exploring how children approach problems without parental help, including tasks such as bead sorting, drawing, and copying shapes. We are actively looking for children who would like to participate – if you are interested, please get in touch at child@kent.ac.uk

**For ages 6-8**
Much of what we say in everyday conversations is far from what we actually mean. Primary school-aged children can take part in a study looking at how they understand non-literal language such as irony, and how this might be linked to understanding emotions and other skills such as memory. During the session, the child will watch videos, listen to stories and solve other computer-based tasks.

**Get involved**
We aim to accommodate children’s busy schedules, so hold sessions during the day, late afternoons and at weekends in our specialised, child-friendly rooms on campus. As a thank you for supporting our research, children receive one of our young scientist certificates, a small toy and a KCDU balloon.

Our researchers, led by Drs Kirsten Abbot-Smith, David Kelly and Erika Nurmsoo, are always willing to answer any questions that you might have about our studies and we send out regular newsletters to update families taking part on our research findings.

Over 300 families come through our door every year to help with our studies – if you’re interested in joining one of our sessions, email us at: child@kent.ac.uk

**Support for businesses**

Did you know that we have a team of specialists on campus who can help support your business, from start-up through to bespoke training and expansion plans?

Our dedicated business and innovation gateway into the University, Kent Innovation and Enterprise has been working with local companies for the past 17 years, including:

- Shearwater Systems, Canterbury – Experts from our School of Engineering and Digital Arts created award-winning patient tracking information for this healthcare software specialist.
- Port of Dover – Our Centre for Logistics and Heuristic Optimisation in Kent Business School worked with the world’s busiest passenger port to reduce reliance on its traffic management scheme.

As well as working alongside established businesses, we are happy to support our students and graduates in starting their own companies locally.

Since 2010, our Hub for Innovation and Enterprise has helped establish 179 companies and create 247 jobs in the community. Over the last four years, Hub companies have contributed £8 million to the local economy.

There’s never been a better time to work with our specialist team – as part of the UK Government’s vision for a new, modern industrial strategy, funding is available to foster collaborations between academia and businesses.

Find out more about how we can help your business by contacting our Innovation and Enterprise team via email enterprise@kent.ac.uk, telephone 01227 827376, or find out more on our website: www.kent.ac.uk/enterprise

We’d like to hear your feedback, tell us what you think | E: communityinfo@kent.ac.uk  T: 01227 824009  January 2018 | 6