



Andy Alaszewski, Claire Mackie and Susan Kenyon

New collaboration with the Medway School of Pharmacy

September 2006 saw the start of an exciting new collaboration for CHSS when it began delivering the research methods teaching and supervision for undergraduates at the Medway School of Pharmacy.

Research methods are taught in the third year of the four year Masters programme. The modules include an in depth review of literature searching, critical appraisal, information management, data analysis, research ethics and research governance for the NHS.

Pharmacy students undertake a research project which makes up 50% of their final year mark. They have to generate original data, analyse it and produce a written thesis

with recommendations for future studies.

Head of the Pharmacy School, Professor Claire Mackie said "CHSS has great experience of delivering research methods training for the National Health Service. Pharmacy is changing so fast, that good research skills are a real requirement for practitioners. I wanted research teaching that would cover not just the traditional empirical methods, but would also focus on research from the patient's perspective. CHSS has a great history in this area in particular".

Sessions will be taught by existing CHSS staff, plus two new lecturers to support the venture.

Andy Alaszewski, Director of CHSS said, "I am delighted by this development. We are pleased to be able to recruit new staff and I am particularly enthusiastic about helping to generate new research in this exciting area."

For more information on the Masters in Pharmacy go to: <http://ils-web.gre.ac.uk/schools/pharmacy> or contact Professor Claire Mackie

Medway School of Pharmacy,
The University of Greenwich at Medway,
Chatham Maritime, Kent.
Tel: 01634 883150 or 883145

A sprat to catch a mackerel

CHSS turns over about £1,000,000 a year in research income. A key objective is to increase this figure, so in April this year 15 staff members travelled to Bruges for two days dedicated to developing new research ideas. Director Andy Alaszewski said that: 'This was a gamble. In the long term, the hard outcome will of course be funded proposals. In the short term, there were benefits that are more difficult to measure, but valuable just the same. In the future it may be possible to include other partners from health and social care. Most projects require partnerships so this will be important to consider.'

Time was spent working in teams, developing ideas into research proposals which were then presented and evaluated by facilitator Professor Mike Bury of the University of London. Staff valued Mike Bury's ability to help them understand the policy context of their proposals. Support staff who took part said that it gave them a deeper insight into CHSS work.

Executive officer, Peta Hampshire, who holds the purse strings for CHSS said, 'we have to wait and see how income generation goes, but



Bruge

The ethnic options of mixed race people in Britain

The Economic and Social Research Council has funded a new two year research project to explore the ethnic options of young, 18 to 25 year old mixed-race people attending colleges of further education and universities in England.

The £156,000 project investigates the range of identity choices potentially available to mixed-race young people in Britain. Peter Aspinall and Dr Miri Song from the University's School of Sociology, Social Policy and Social Research, together with research fellow Dr Ferhana Hashem, are undertaking the largest and most detailed study of its kind in the UK. It will supply the research community, census

staff were positive about the benefits of the trip, so I am looking forward to seeing the results of the experiment.'

CHSS is always interested in discussing collaborative research ideas and forming research partnerships. If you have an idea that you would like to discuss, whatever the stage, contact Professor Andy Alaszewski on 01227 827645 or email a.m.alszewski@kent.ac.uk

agencies and the providers of educational, health and other public services with a comprehensive insight into the personal, group and political dimensions of mixed-race identities.

The findings of a pilot survey for one part of the project, based on 50 questionnaire responses, have recently been published, see: Aspinall PJ, Song AM, & Hashem F. *Mixed race in Britain: A survey of the preferences of mixed race people for terminology and classifications*. Canterbury: CHSS, 2006 (July). An electronic copy is available at: http://www.pih.org.uk/features/mixedraceinbritain_report2.html

Dr Ferhana Hashem

Ferhana Hashem completed her doctorate in political sociology in 2003. Her thesis examined Bengal Muslim identity in the Indian sub-continent. As part of her doctoral research she undertook fieldwork in India and Bangladesh and worked at the University of Calcutta and the University of Dhaka. Following the completion of her PhD Ferhana undertook research on equality and diversity in the British fire service.



Dr Ferhana Hashem

If you would like to find out more about the project contact Dr Hashem on 01227 824887 or email f.hashem@kent.ac.uk

Comparing channel side health and lifestyles

Both France and England have a north south divide in terms of inequalities in health, but although people in France live longer than in England, it is not known if people living in Calais are healthier than those living in Dover. The "Health and Health Behaviour in South East England and Northern France" project aims to find out why.

The project, which was launched in November 2005, is led by CHSS Honorary Senior Research Fellow, Dr. Ann Palmer and Dr. Benoit Dervaux at the Institut Catholique de Lille. It is a two year project involving local partners and supporters.

The project is analysing data from routine sources and local health surveys, focusing on health inequalities and social cohesion.

In the first six months researchers looked at demography, social indicators and mortality indicators. Making comparisons between the measures in the two countries generated interesting problems which included:

- The geography for comparisons was different. French cantons are usually three times the size of an English electoral ward and much more variable in their population size
- UK deprivation indices are generated from census data and well developed. The French census does not collect as much information and indices are less developed
- Mortality data and population statistics was only readily available for different time periods for the two countries

- Coding for mortality is different on both sides of the channel

Fortunately, both regions have conducted recent and directly comparable lifestyle surveys.

The project is co-financed by Interreg IIIA, a European Union Programme financed through the European Regional Development Fund. Partners on the English side include Kent County Council and the University of Greenwich.

For information on the project and a copy of the first report please contact Dr Ann Palmer on 01227 827914 or email a.p.palmer@kent.ac.uk www.cosph.com

Kent survey

The CHSS Health and Social Survey Unit is helping Kent County Council with data on obesity and exercise from its recent health and lifestyle surveys. In addition to tracking body mass index, the 2001 and 2005 surveys measured the type of activity people undertake and how this changes with age and sex, geography, access and personal circumstances. The results will give a figure for obesity in Kent to set a target for increasing physical activity.

Kent County Council has set twelve targets to improve public services and address issues such as unhealthy lifestyles. Increasing physical activity to reduce obesity is a government wide, rather than just a health priority. It is well recognised that being overweight or obese increases the risk of the biggest killer diseases – coronary heart disease and cancer – as well as diabetes, high blood pressure and osteoarthritis.

In 2005 one in fifty homes across Kent were sent a health and lifestyle questionnaire and about a quarter of residents responded.

The survey showed that nearly 16% of the sample population were obese, 56.4% of

men taking part in the survey were overweight or obese and 44.7% of women. Obesity appears to have risen slightly between the 2001 and 2005 surveys.

In an early analysis of the survey data, over a quarter of the sample claimed to be 'moderately' active in 2005, against 16% in 2001. Dr Ann Palmer, who is leading the study said "this needs more work, it's not what we would necessarily expect, so we need to look at the data very closely."

For more information about the surveys contact Dr Ann Palmer on 01227 827914 or email a.p.palmer@kent.ac.uk

Older people have their say!

Canterbury and District Pensioners' Forum recently reported on a survey they conducted in collaboration with CHSS to find out about the health and lifestyle of pensioners in Canterbury's Westgate ward. Funded by Canterbury City Council, the survey was designed and written by the pensioners in collaboration with CHSS research fellow Jenny Billings and Dr Eleni Hatzidimitriadou, a researcher and lecturer in community psychology at the Tizard Centre.

Information generated by this project is helping the Forum to promote issues related to older people's quality of life.

Travel and getting about were the most central issues for the elderly people surveyed, not only for access to essential services, but also for social facilities and

events. Many people were isolated because of the lack of frequent, accessible and cheap public transport and the lack of well maintained and well lit pavements.

Respondents were asked to list up to three things that they felt the council could do to improve lifestyles. The list was grouped into themes, many of which the council has direct responsibility.

Not all comments were negative and one resident said 'I would like to commend the council for excellent upkeep of the public gardens.'

The report 'Older People Have Their Say!' Survey of Older People's Needs in Westgate Ward, Canterbury. is available from http://www.kent.ac.uk/chss/publications/pub_listmore.php?pid=872



Canterbury City gardens

Vulnerable families' views used to develop early intervention strategy

CHSS has been helping development of a pilot 'early intervention' project aimed at vulnerable families in the Newington area of Ramsgate. Here health and social care teams have been fused to share in preventative work following referrals from GP practice staff. Families who are vulnerable due to health and social inequalities can benefit from help and advice on housing, finances, boundaries for children, self-confidence, relationships, parenting, child-care, family difficulties and domestic violence.

Research fellow Jenny Billings and research assistant Patrick Brown have recently finished an evaluation of the service. Interviews with users showed that the help offered was as much to do with building self-esteem and anxiety management as with more practical help with parenting skills or accessing child care.

Being approachable seemed crucial to the success of professionals in helping young mothers. One mother said: "They've all just been there without judging, which is nice, and unusual, cos you often feel judged when you're a single mum". The importance of a successful first visit where trust was gained was also crucial in determining positive outcomes.

The report Billings, J., & Brown, P. (2006). *Thanet early intervention scheme. Pilot project NEST evaluation report*. Canterbury: CHSS, University of Kent is available at: http://www.kent.ac.uk/chss/publications/pub_listmore.php?pid=874

Common health promotion policy for older people

Longer life-expectancy is making health promotion over the whole life-span increasingly important. While there are many single initiatives to promote older people's health in most European countries, many of them are not evaluated and there are few comprehensive measures and policies in this area. CHSS is one of eleven academic institutions across the European Union working on the EC funded public health "healthPROelderly" project.

The main focus of healthPROelderly is to identify criteria which make health promotion

programmes for older people successful and to provide evidence for their sustainable effects. Jenny Billings, Andy Alaszewski and Patrick Brown are working to identify such models of good practice and evaluation in the UK. The project findings will be summarised in guidelines and recommendations for policy makers, practitioners, older people themselves, and other relevant stakeholders across Europe.

For more information contact Patrick Brown on 01227 824532 or email p.r.brown@kent.ac.uk

Why do older people put themselves into homes?

West Kent Primary Care Trust and Kent County Council have a specialist team for older people following discharge from hospital. The 'community pathfinder' service provides specialised rehabilitation, help to become independent and provision of aids and adaptations that make the home safer for older people.

So why, when this service is available, do some older people continue to put themselves in nursing and residential homes? The cost of care homes can be high, and older people are often self-funding, using savings or proceeds from the sale of their homes. If these funds run out, the cost of care is transferred to the Local Authority.

With funding from Kent County Council, CHSS research associate Kirstie Coxon has been undertaking a qualitative study to find out what sort of experience service users (and their carers) have of the pathfinder service, and whether there is evidence that it is successful in helping people live independently. The study also explores what service users think are the alternatives to living at home with rehabilitation and personal care, and whether there are areas of unmet need.

Findings from the study will be available at the end of 2006. If you would like to know more about the study, contact Kirstie Coxon on 01227 827963 or email k.coxon@kent.ac.uk

Stroke survivors need information

Stroke survivors are often unaware of crucial information such as how to prevent further strokes and other lifestyle advice, such as the restrictions on driving after stroke. A new collaboration between CHSS and East Kent Hospitals Trust is examining how stroke survivors get the information they need. The idea came from a previous Stroke Association funded study of post-stroke normalisation and rehabilitation.

The project team; Professor Alaszewski, Helen Alaszewski (CHSS), Consultant

Geriatrician Dr Jonathan Potter, and Annette King, Research Programme Manager at the trust will look at the reasons why advice is not reaching the right people.

The study explores why barriers arise and how to engage in better communication. This will be a pilot for a larger project to develop guidance on communicating information to stroke patients.

Research associate Helen Alaszewski said: "We are aware that if people have the skills and resources they can access highly

sophisticated knowledge through the Internet. The Cochrane Collaboration website has the latest on medical treatments and technologies, or they can look on the Dr. Foster site at the risks of different treatment facilities in the United Kingdom. We want to find out what information people want and how best to provide it."

For further information contact Helen Alaszewski on 01227 827641 or email h.p.almazewski@kent.ac.uk

CHSS hosts Risk and Society Conference

CHSS organised the 2006 British Sociological Association 'Risk and Society' forum annual conference in collaboration with the University's School of Sociology, Social Policy and Social Research. With a theme of 'Health, Risk and Society', highlights included the lecture of Professor Tulloch from Brunel University. Professor Tulloch survived the London terrorist bombings of July 2005 and gave both an extraordinary tale of survival and a re-analysis of risk throughout his rehabilitation and gradual return to public life and lecturing. His account provoked much debate and discussion during the conference.

Issues of research governance and 'risk assessment' are challenging in social science research. Dr Tom Horlick-Jones from Cardiff University recounted some of the difficulties in assessing risk for researchers after a 'gate-keeper' providing access for researchers engaged in a Russian study was shot dead.

Professor Alan Petersen from the University of Plymouth focused on how risks are framed by the media, and what effect this has on public understanding. Using nanotechnology as an example, he described the very variable reportage, ranging from sci-fi style scaremongering about 'grey goo' to measured, if somewhat baffling, accounts of this 'new' technology. Professor Petersen successfully demonstrated the importance of clear communication between scientists and the media.

The programme included presentation of more than fifty papers covering environmental risks such as bird flu, genetic modification and hydrogen based fuels and a range of other risk and theory related papers.

If you would like to know more about this event or see copies of the papers, please contact Kirstie Coxon on 01227 827963 or email (k.coxon@kent.ac.uk).

Health service professionals win!

Jacqueline Watson and Claire Bowman, two experienced health service professionals, have won a competition offering waived tuition fees for an MA in Health Services Research at CHSS.

Now in its second year, this competition is open to professionals seeking a career in health services research.

Professor Andy Alaszewski, Director of CHSS, said "I would like to congratulate Jacqueline and Claire, the winners of our 2006 competition. The MA in Health Services Research aims to produce graduates with skills in health services research and a critical understanding of current health issues and the research agenda. Upon graduation, both students will be thoroughly equipped to contribute to the development of health and social care in the South East and the UK in general."

Jacqueline Watson, a member of West Kent PCT, was stimulated to increase her research knowledge by participating in a community health needs assessment. She said, "Undertaking the MA in Health Services Research will broaden my knowledge, particularly of the social and political agendas and develop my understanding of the sociological perspective of health."

Claire Bowman, a Patient Quality Care Co-ordinator at a General Practice in Ramsgate, said, "I was involved in a GP practice's assessment of suitability for undertaking research and learned much in the process; since then, I have wanted to take this further and the competition has provided me with an ideal opportunity."

The MA in Health Services Research is full time for one year, or part time over two years with modules in: research design and data collection; using secondary and qualitative data; philosophical approaches to research; quantitative analysis; the management of health risks; the formation and implementation of health policy; health care ethics and current issues in health policy.

For more information on the MA in Health Services Research contact Jackie Newton on 01227 827851 or email j.r.newton@kent.ac.uk

Kent and Medway Researcher of the Year 2006

Primary care researchers from the NHS were asked to nominate outstanding individuals who had made a marked contribution to furthering research outside hospitals. Kent and Medway Primary Care Research Network members selected Joanne Ross, an occupational therapist, as the network's 'Researcher of the Year'. Joanne received £500 towards attending a

conference in Sydney, Australia in July 2006.

Joanne is currently undertaking PhD on occupational therapy in vocational rehabilitation at Canterbury Christ Church University. Vocational rehabilitation aims to help people who are disadvantaged by illness or disability return to work or other useful employment.



Bill Gillespie, Chief Executive of Medway Teaching PCT & R&D lead for the NHS in Kent & Medway presents Joanne Ross with her award.

Kent and Medway Primary Care Research Network ends

The Kent and Medway Primary Care Research Network, which has been based at CHSS since September 2003, ceased at the end of September 2006. In its place is a new network to concentrate on recruiting patients and practices to clinical trials and other high quality studies. The new South Coast PCRN (England) local research network is led by Professor Helen Smith at the Brighton and Sussex Medical School.

Professor Andy Alaszewski is a member of the new steering group for the reconfigured PCRN and is keen to become involved in its new activities, "I am pleased that primary care is getting a new research network recognising the unique contribution primary care can make to the NHS in Kent and Medway. We look forward to promoting

new opportunities for participation in high quality research".

Support for researchers in primary care will continue to be provided by the South East Research and Development Support Unit, which is led by CHSS. The SE RDSU covers Kent, Surrey and Sussex and provides a range of opportunities for training and specialised support through colleagues at the Universities of Surrey and Brighton.

Kirstie Coxon will move into the South East Research and Development Support Unit and continue providing support for primary care professionals.

For more information on the SE RDSU go to: www.brighton.ac.uk/health/RDSU/

Open lecture 2006

The University runs a series of open lectures during the academic year and CHSS has started sponsoring one in the Autumn term. The lectures are given by a mixture of public figures and recently-appointed professors giving open inaugural lectures. This year, recently appointed professor, Iain Carpenter will give his inaugural lecture on December 8th 2006. His title is: 'The personal is political: Rethinking health and social care for older people.' Dr Iain Carpenter is a half-time Consultant Geriatrician, East Kent Hospitals NHS Trust, Professor of Human Ageing and Associate Directors (Older People) at CHSS. The lecture is at 6pm on Friday 8th December 2006 Brabourne Lecture Theatre, Keynes College – admission free (no booking or tickets required). For further information go to: www.kent.ac.uk/arts/events/lectures.html

SE RDSU launch

The new South East Research and Development Support Unit; a collaboration between CHSS, the Faculty of Health at the University Brighton and The Postgraduate Medical School at the University of Sussex, was officially launched on May 31st 2006.

CHSS takes the lead for the collaboration, with Professor Andy Alaszewski as the Director. He explains that: 'The South East Research and Development Support Unit aims to support NHS researchers in developing an evidence-based health service, in which there is an active programme of research identifying the most effective way of caring for patients. It is funded by the Department of Health and is one of over a dozen Research and Development Support Units in England.'

The event was held at the University of Sussex. Professor Nick Bosanquet from Imperial College, London gave the keynote speech on the future of NHS research and development in the South-East. Professor Bosanquet is well known for his book – 'The NHS in 2010: reform or bust', which explains the reason for the service's current financial difficulty and shows why these difficulties will worsen after 2008. He illustrated the likely future challenges for research and development in the South East.

The conference was open to all in health and social care with an interest in research and was well attended, with enthusiastic feedback from those who participated.

The keynote speech was preceded by an afternoon of workshops which were designed to demonstrate how the South East Research and Development Support Unit works with NHS professionals to support their research activity. Delegates liked the variety and content of the workshops, the welcoming atmosphere and the overall structure of the day; "The structure was good – plenty of choice and time to network; choice of workshops was good."

Stands were provided by the Kent, Surrey, Sussex Library Services, the University of Kent, INVOLVE and NHS Innovations.

Staff from the three universities who are involved in the RDSU have a wide set of skills including: health professionals, statisticians, public health and quantitative and qualitative researchers. There are members with expertise in building research capacity and forging links between practitioners, healthcare organisations and academic researchers.

Now that the South East Research and Development Support Unit is launched, it will have its own newsletter. If you are interested in receiving a copy or knowing more about the unit and its activities, please contact Domino Moore, RDSU Administrator, South East NHS Research & Development Support Unit, Faculty of Health, University of Brighton

Telephone 01273 643952 Email D.Moore@brighton.ac.uk
www.brighton.ac.uk/health/rdsu



Left to right Professor Michael Whiting, Dean of the Faculty of Health at the University of Brighton, host of the SERDSU launch, Professor Nick Bosanquet, Imperial College London, Keynote Speaker at the launch and Andy Alaszewski, Director of the SE RDSU.

New appointments



Dr Jorge Rodriguez

Newly appointed senior lecturer in quantitative methods, Jorge Rodriguez has come to CHSS via the University of Reading and his home country, Spain. Born in Madrid, Jorge graduated from Universidad Complutense in Sociology and completed his PhD at Northwestern University in the United States. Jorge describes himself as a sociologist with an interest in health and social care, the sociology of work and occupations and in political sociology. He also counts among his areas of interest survey methods, logistic and log-linear models, multivariate techniques of analyses, and Boolean algebra for qualitative comparisons.

Here in CHSS we are interested in Spanish food. Do you cook and do you have any favourite Spanish dishes?

Yes, I do cook. My specialties are "paella" (rich-flavoured rice made with meat or seafood), Spanish (potato) omelette, and "croquettes" (fried balls of breaded béchamel paste), all made from scratch. I also can make some good pasta dishes, thanks to the teachings of my Italian wife.

Why did you decide to come to Kent and the University?

Kent has one of the best Centres of Health Studies in the country. Everybody working in this field would like to be here. Plus the centre belongs to the School of Social Policy, Sociology and Social Research, which is a bonus for a sociologist like myself.

You are going to be teaching pharmacy students, what do you think your research background can offer them?

Nowadays, researchers in all fields are becoming increasingly aware of the "embeddedness" of science in social practices. I hope that my sociological background will help

pharmacy students understand the role of human agency in scientific research (both as its undertakers and subjects). I also hope to soften students' apprehension towards numbers. If sociologists can learn stats, there's no excuse for pharmacists!

One of your recent activities was analysing the anonymised records of over a million people in one English county, during a 6-year period across many public agencies. That sounds a rich dataset, what did you use it for?
I used the dataset to investigate the service needs of "vulnerable" populations, like offenders and mental health patients, and to test for the association between mental health and crime. A major concern in my work has been to avoid using this and other well-know associations to "statistically" stereotype vulnerable populations. Thus, I have shown how, behind the "offenders" and "mental health patients" labels, it is possible to identify a variety of statuses that can change over individuals' life courses.

Dr Rodriguez can be contacted on 01227 824535 or email j.rodriguez@kent.ac.uk

Dr Susan Kenyon

Before she took her new appointment in CHSS as lecturer in qualitative methods, Susan Kenyon was Research Fellow in Transport and Social Exclusion at the Centre for Transport & Society at the University of the West of England. Susan, whose research interests combine Internet use, transport and social exclusion, describes herself as a social scientist with a background in environmental politics.

This summer she travelled to South Africa and Japan, presenting findings from her recently completed PhD. First stop was the ISA World Congress of Sociology in Durban,



followed by an international conference on Travel Behavioural Research in Kyoto.

What did you think of Durban and Kyoto?

Both places were amazing. I didn't spend much time in Durban itself – I stayed at Umhlanga Rocks, a few miles up the coast, which is much safer than Durban. After the conference, my partner Simon and I spent two weeks travelling around KwaZulu Natal in South Africa. We had an incredible time, including: surviving an elephant stampede; abseiling down a 107 metre waterfall; and sleeping in a treehouse! Kyoto seemed like a different world. I didn't have time to do much sightseeing, but enjoyed Japanese restaurants and had a great night out at a karaoke bar.

Oh, and the conferences were ok, too!

Why did you decide to come to Kent and the University?

I'm from Kent and wanted to 'come home' to be nearer to my family; and I had been wanting to move into teaching, whilst retaining a strong research element. This position seems to fit the bill perfectly!

For your PhD you used a technique called a quantitative, longitudinal, panel based diary study. Can you describe that?

I used a quantitative method, to complement the qualitative research in a previous study. I decided to do a longitudinal study because people have difficulties remembering behavioural change. This way, they don't have to remember change – the data remembers for them. I used the same panel of participants, rather than taking unrelated samples over time, because this is a more accurate way of measuring change – you can be more confident that the changes that you measure are due to your measured variables, rather than to differences in the characteristics of the people that you are talking to. Finally, I used a diary method, because we found that people generally aren't aware of their behaviour, so it is difficult for them to accurately recall what they do each day. By asking people to write down all of their activities, I hoped to overcome this problem.

You are going to be teaching qualitative research methods to pharmacy students, what do you think this can offer them?

I hope that I can teach the students to understand that there are different types of 'knowledge' and that, if they want to be good pharmacists, they need to consider all of the evidence available to them, some of which can only be gained by using qualitative methods.

Dr Kenyon can be contacted on 01227 824908 or email S.L.Kenyon@kent.ac.uk

Recent CHSS Publications

- Alaszewski, A. (2006). Managing risk in community practice: nursing, risk and decision-making. In P. Godin (Ed.), *Risk and nursing practice* (pp. 24-41). London: Palgrave Macmillan.
- Aspinall, P. J. (2006). Secondary analysis of administrative, routine and research data sources: lessons from the UK. In J. Y. Nazroo (Ed.), *Health and social research in multicultural societies* (pp. 379-455). London: Routledge.
- Alaszewski, A. (2006). Diaries as a source of suffering narratives: A critical commentary. *Health, Risk & Society*, 8(1), 43-58.
- Alaszewski, A., Alaszewski, H., & Potter, J. (2006). Risk, uncertainty and life threatening trauma: analysing stroke survivor's accounts of life after stroke. *Forum Qualitative Social Research*, 7(1), Art. 18.
- Aspinall, P. J. (2006). Informing progress towards race equality in healthcare: Is routine data collection adequate? *Advances in Psychiatric Treatment*, 12(2), 1-11.
- Billings, J. (2006). Staff perceptions of ageist practice in the clinical setting: Practice development project. *Quality in Ageing*, 7(2), 33-45.
- Calnan, M., Wainwright, D., Glasner, P., Newbury-Ecob, R., & Ferlie, E. (2006). 'Medicine's Next Goldmine?' The implications of new genetic health technologies for the health service. *Medicine, Health Care and Philosophy*, 9(1), 33-41.
- Calnan, M., Wainwright, D., O'Neill, C., Winterbottom, A., & Watkins, C. (2006). Making sense of aches and pains. *Family Practice*, 23(1), 91-105.
- Carpenter, G. I., Hastie, C. L., Morris, J. N., Fries, B. E., & Ankri, J. (2006). Measuring change in activities of daily living in nursing home residents with moderate to severe cognitive impairment. *BMC Geriatrics*, 6(7).
- Morrissey, Y., Bowman, C., & Carpenter, I. (2006). Assessment of patients in long-term care should be used to improve quality as well as allocate funds. *Age and Ageing*, 35(3), 212-214.
- Wainwright, D., Calnan, M., O'Neill, C., Winterbottom, A., & Watkins, C. (2006). When pain in the arm is 'all in the head': The management of medically unexplained suffering in primary care. *Health, Risk & Society*, 8(1), 71-88.

Reports

- Aspinall, P. J. (2006). *A review of databases and other statistical sources reporting ethnic group and their potential to enhance the evidence base on health promotion (Health ASERT Programme Wales Report 5)*. Cardiff: Welsh Assembly Government.
- Aspinall, P. J. (2006). *A review of the literature on the health beliefs, health status and use of services in the minority ethnic group population and of appropriate health care interventions (Health ASERT Programme Wales Report 3)*. Cardiff: Welsh Assembly Government.
- Aspinall, P. J. (2006). *A review of the literature on the health beliefs, health status and use of services in the refugee and asylum seeker population and of appropriate health care interventions (Health ASERT Programme Wales Report 4)*. Cardiff: Welsh Assembly Government.
- Beddall, D., Belworthy, A., Mason, M., Williams, S., Billings, J., & Hatzidimitriadou, E. (2006). *Older people have their say! Survey of older people's needs in Westgate Ward, Canterbury*. Canterbury: The Canterbury and District Pensioners' Forum with University of Kent.
- Billings, J. (2006). *Taking standards for better health forward in East Kent Coastal Teaching Primary Care Trust (Final report)*. Canterbury: CHSS, University of Kent.
- Billings, J., & Brown, P. (2006). *Involving older users of continence services in developing standards of care: A pilot study (Final Report on Stage 3)*. Canterbury: CHSS, University of Kent.
- Billings, J., & Brown, P. (2006). *Thanet early intervention scheme. Pilot project NEST evaluation report*. Canterbury: CHSS, University of Kent.
- Billings, J., Hastie, C., & Jenkins, L. (2006). *Service development programme: Maximising life opportunities for teenagers. Teenagers' views and experiences of sex and relationships education, sexual health services and family support services in Kent (Survey findings for year 2)*. Canterbury: CHSS, University of Kent.

Staff at CHSS

- Andy Alaszewski** Hon MFPH, BA, MA, PhD Director of CHSS and Professor of Health Studies
- Helen Alaszewski** RGN, BA Research Associate
- Peter Aspinall** BA, MA Senior Research Fellow
- Jenny Billings** BSc Hons, MSc, RGN, PGDipHV, DipN Research Fellow
- Patrick Brown** BA, MA Research Assistant
- Rose Cappello** BSc, MA Research Associate
- Bridget Carpenter** BA, DipM ACIM Development Manager for Research & Development
- Iain Carpenter** MD, FRCP Associate Director (older people) at CHSS and Honorary Consultant Geriatrician
- Tara Chapman** BSc Administration Assistant
- Kirstie Coxon** RM, RGN, BSc, MA Research Associate
- Sylvia Francis** Communications and Support Officer for the Research and Development Support Unit
- Peta Hampshire** Administrator
- Ferhana Hashem** Research Fellow PhD
- Charlotte Hastie** BA, MA Research Associate
- Linda Jenkins** BSc, MSc Cstat Public Health Specialist
- Paula Loader** Secretarial Assistant
- Susan Kenyon** MA, PhD
- Mathew Mackenzie** BSc, PhD Research Associate
- Jan Macvarish** BA, Research Associate
- Jackie Newton** Secretary to Professor Alaszewski
- Ann Palmer** Honorary Senior Research Fellow
- Tony Rees** Data Management Clerk
- Jorge Rodrigue** PhD, Senior Lecturer
- Marion Scholes** SRN, BA Research Assistant
- David Wainwright** MA, PhD Senior Lecturer in Health Services Research
- Helen Wooldridge** Secretarial Assistant

This review is published by CHSS, George Allen Wing, Cornwallis Building, University of Kent, Canterbury, Kent CT2 7NF, United Kingdom
If you would like further information on any of the features in this newsletter please contact Peta Hampshire by telephone.
01227 824057 or International +44 1227 824057 Fax: 01227 827868 or International +44 1227 827868 or email: p.r.hampshire@kent.ac.uk
www.kent.ac.uk/chss/

About CHSS

Centre for Health Services Studies is an interdisciplinary research centre of the University of Kent which has a programme of national and international health services research. The Centre draws together a wide range of research and disciplinary expertise, including health and social policy, medical sociology, public health and epidemiology, geriatric medicine, health economics, primary care, physiotherapy, statistical and information analysis.