FLEX CATERING PACKAGE/
YOUR CATERING PACKAGE EXPLAINED

2018/2019

www.kent.ac.uk/catering
INTRODUCTION

In this booklet you will find information about the Flex Catering Package.

There is a page about each of the catering outlets, with information about their location and the type of food they serve. We offer a variety of different cuisines and our outlets are spread across campus so you’ll never be too far from a place to eat! Check out the handy campus map to locate each of our outlets, and read the Terms and Conditions and FAQs (Frequently Asked Questions) so you know what you’re entitled to.

THE ESSENTIALS

• You can spend £8 per day on food and drink.

• The package can be used in ten Kent Hospitality outlets across campus.

• Simply hand over your KentOne card or fob at the till, and your credits will be automatically deducted from the package.

If you have any further questions, the Catering team are happy to help: catering@kent.ac.uk
HUT 8/TURING COLLEGE

Best for: Tasty pizza and flavoursome chicken

Hut 8 is great for fueling late-night study sessions. Open from 12.00 until 22.00, Tuesday - Sunday, this is the place to go if you’re looking for delicious and convenient takeaway-style food.

Our menu offers homemade pizzas, mouth-watering burgers, wraps, and of course our famous fried chicken! Feeling hungry? Our Big Stack burger will fill you up in no time!

Hut 8 is spacious and has a relaxed vibe; you can chill out here with your friends and take advantage of the gaming facilities, or play pool or table tennis while grabbing a bite to eat. We hold regular movie nights and other events throughout the year, so keep your eyes peeled for when they’re advertised during term time!
RUTHERFORD DINING HALL/RUTHERFORD COLLEGE

Best for: Value for money

Rutherford Dining Hall offers traditional, home cooked food for the lowest price on campus. If you want choice, great value for money and hearty portions, Rutherford Dining Hall is the place for you! Our menu changes daily, alongside a wok bar and salad bar, giving you plenty of options for healthy and nutritious meals.

Our menu is easily adaptable and caters to vegan, vegetarian, Halal and gluten-free diets, and our serving staff are on hand to make your dining experience as easy as possible. Our daily wok bar is full to the brim with tasty veggies and protein, meaning you can choose exactly what goes in your meal.

We are also open on weekends, serving up cooked breakfasts and traditional roast dinners with seasonal vegetables. Delicious!
**BAG IT/ RUTHERFORD COLLEGE**

*Best for: Baguettes and bloomers*

Your sandwich – made just how you like it!

Choose your bread, spread, any fillings, any extras and our team will make it fresh for you. You can order using the touchscreens in the outlet, or order online from your PC, laptop or mobile and your food will be ready to collect at the time you choose. That means less time spent waiting around, and more time studying!

Additional goodies such as hot drinks and a selection of sweet and savoury snacks are available to purchase directly from Bag It when you arrive to pick up your lunch.

Visit www.bagitkent.com
ORIGINS/DARWIN COLLEGE

Best for: American smokehouse classics

The food in Origins is packed full of smoky flavours and BBQ goodness. Think ribs, pulled meats, skewers and burgers, followed by tasty classic American desserts for those with a sweet tooth.

Want a lighter meal? With po' boys, saucy fries and nachos, we have lunch and dinner sorted. Feeling hungry? Our sides can help! Choose from smoked mac ‘n’ cheese, sweet potato fries, dirty rice, giant beer battered onion rings and more!

If you’re into vegetarian or vegan food, we’ve crafted smoky vegan BBQ pulled mushrooms, a delicious veggie burger, chopped salads and vegan homeslaw so you won’t miss out. Food is served until 21.00 every day, and choose from alcoholic or soft drinks at the bar.
MUNGOS/
ELIOT COLLEGE

Best for: Burgers and freakshakes

Situated in the heart of campus, Mungo’s is renowned for its ‘American Diner’ style menu; serving up tempting burgers, finger lickin’ snacks and extravagant desserts.

With plenty of different flavour combinations to choose from, there’s a burger to suit all tastes at Mungo’s. Fancy a challenge? Try the Mountain Meal — not a feast for the faint-hearted! If you’re looking for a lighter snack, check out the selection of grilled sandwiches, salads and flatbreads.

Mungo’s offers a delicious selection of desserts and drinks. From outrageous freakshakes and waffles to milkshakes and sundaes, it’s hard to choose from the array of sweet treats!
CREATE/MARLOWE BUILDING

Best for: Coffee and food on the go

Situated in the centre of campus and open Monday - Friday 08.00 - 16.00, Create is an ideal place for picking up drinks and snacks when you’re at the library. We serve ramen, paninis, jacket potatoes, and hot/cold drinks — so there’s plenty to choose from when you need fuel on the go. Our ‘Meal Deals’ offer great value for money — find them advertised in our outlet for more details.

Our flexible menu offers a choice of items to either eat in or takeaway. Freshly-made coffee and hot drinks will keep you going, and delicious fresh smoothies are great for a vitamin boost.
K-BAR/
KEYNES COLLEGE

Best for: Cocktails

As the most popular bar on campus, K-Bar has a laid-back and welcoming vibe — perfect for relaxing with friends in the evening or between lectures.

We serve Chicago Town pizzas, fresh barista coffee and healthy smoothies, and stock premium beers and ciders. Our famous cocktails and mocktails aren’t to be missed — and there’s plenty to choose from!

K-Bar is open 11.00 until midnight Monday to Friday, and midday till midnight Saturday and Sunday. We are a popular venue for watching sports games, unwinding with friends and having a good time!
SPORTS CAFÉ/SPORTS CENTRE

Best for: Protein shakes and post-workout refreshments

Nutrition and hydration are an important part of the recovery process after completing a hard workout. Luckily, we’ve got you covered! From sandwiches to smoothies, you’ll be refuelled in no time when stopping by the Sports Café.

Our range of protein shakes are ideal for gym-goers looking for a protein hit. We stock whey and vegan protein powders in a variety of flavours, so you can customise your shake just how you like it!
THE STREET KITCHEN / JARMAN PLAZA

Best for: Soulful street food

For feel-good food on-the-go, check out The Street Kitchen. With a new menu every week serving flavoursome food at affordable prices, we cater for veggies, vegans and meat-eaters so you’ll never go hungry.

We are inspired by cuisine from all over the world and integrate new flavours into our menu regularly. Catch us on Jarman Plaza opposite Essentials, Monday - Friday 11.00 - 15.00, for soulful street food packed full of flavour!
SIBSON CAFÉ/
SIBSON BUILDING

Best for: Vegetarian and vegan options

Sibson Café serves delicious, fresh, homemade food to eat in or takeaway. Our focus is on healthy, balanced dishes which include lots of fresh vegetables, lean protein, and low GI carbs.

Veggie or vegan? Our dishes are made with you in mind! There’s always plenty of vegetarian and vegan options, and our meat dishes are easy to adapt too. The lunch menu changes weekly, and boasts a carefully chosen selection of flavours and fusion dishes from across the world.

A range of hot and cold drinks, sandwiches, salads, and snacks are also available.
MEDIWAY CAMPUS

The Flex Catering Package is valid at three outlets located on and around the Medway Campus.

No.1/ ROCHESTER BUILDING

No.1 is an ideal place for breakfast and lunch on campus. Our food is perfect for grabbing on-the-go, or can be enjoyed in our relaxed seating area. We have a wide range of vegetarian and vegan dishes, barista coffee, and hot and cold snacks perfect for fuelling your study sessions.

CARGO/ LIBERTY QUAYS

Cargo is our award-winning bar and grill, conveniently located right next to Liberty Quays accommodation. Choose from tasty classic burgers, grills, sizzling dishes of chicken fajitas, and many more! Plus, check out CARGO for a regular programme of great live music, comedy and sports.

THE GALVANISING SHOP
CAFÉ/ HISTORIC DOCKYARD

With a selection of tasty toasted sandwiches, jacket potatoes, sweet treats and snacks, The Galvanising Shop Café is a perfect spot for a catch up with friends. Eat in and soak up the wonderful building that dates back to circa 1890, or grab a bite to eat between lectures. We have delicious barista coffee, milkshakes and cold drinks to choose from too!
All outlets are accessible within approximately 10 minutes
TERMS AND CONDITIONS

Please note that your KentOne card or fob will be credited daily with two £4 tokens to make up the allowance of £8. If expenditure is below £4 when a purchase is made, the second £4 credit will still be available for use until the end of the same day.

• If you purchase the Flex Catering Package after receiving your KentOne card, you are a returning student or your card doesn’t work, please contact our Accounts Supervisor (01227 827434) to have your card or fob activated.

• Please do not purchase the Flex Catering Package if you live in Rutherford College or Eliot College accommodation, as the package is included in your accommodation fees.

• The Flex Catering Package is also valid at the following outlets on the Medway Campus:
  Cargo - 12.00 - 21.30 Mon - Sat / 12.00 - 18.30 Sun
  No.1 - 08.30 - 15.30 Mon - Fri
  The Galvanising Shop Café - 08.00 - 17.00 Mon - Fri

• Any changes to opening hours during term time will be published on the University’s catering website (www.kent.ac.uk/catering), social media, and on notices posted in the catering outlets wherever possible. We will endeavour to provide at least five days’ notice of any changes wherever possible.

• Catering package credits are added to your KentOne card or fob, which must be presented at meal times.

• The value of missed meals cannot be refunded, transferred or rolled over to another day. The University will not refund the cash total of missed credits if you buy the Flex Catering Package after Saturday 15 September 2018 and consequently miss meals allocated in the package after this date.
• The KentOne card and fob remains the property of the University at all times.

• Lost cards should be reported to our KentOne team using the online portal SymPay. Once reported, the lost card will be blocked for all future use. The University will retain any blocked cards. Replacement cards will be issued at the last known balance (as per system records) and a non-refundable administration fee of £15 will be charged for the new card.

• Lost fobs should be reported to your College Reception. Once reported, the lost fob will be blocked for all future use. Replacement fobs will be issued with the last known balance (as per system records). There is a non-refundable £25 charge for a replacement fob.

• The University is not responsible for losses incurred on lost or stolen cards.

• The KentOne cards and fobs are non-transferable and only the registered card/fob holder can use them. Flex Catering Package holders are liable to compensate losses due to fraudulent use.

• The University is not responsible or in breach of service by being unable to provide meal services in any catering outlet due to force majeure or any other unforeseen circumstances beyond the University’s control. In these situations, the University will not refund the value of lost meals. Wherever practicable, meals will be provided in another unaffected outlet; however this cannot be guaranteed.

• For further information, please visit www.kent.ac.uk/catering
FREQUENTLY ASKED QUESTIONS

How does it work?
Flex Catering Package holders have a meal allocation to the value of £8 each day. This is administered automatically to your KentOne card or fob each day in two £4 tokens.

You can either put the full £8 allowance towards one substantial meal, or use the two £4 tokens separately and have two smaller meals instead. If you choose to have two smaller meals, you must make sure that the cost of the first meal does not exceed £4. This will leave the other £4 token remaining on your card/fob to use later that day.

If you spend over £4 on your first meal, it will eat into the other £4 token and will be classed as used, meaning you won’t have any allowance left for that day. However; you can speak to staff at the till and pay the difference yourself; for example, if your first meal costs £4.25, you can use one £4 token and pay the 25p in cash. This would leave your second £4 token untouched for later use.

What type of food do you serve?
There really is something for everyone! You can go to any outlet in this booklet and order any dish from the menu. Our menus are online at www.kent.ac.uk/catering

Do you cater for special dietary requirements?
Allergen information is available for every dish on all menus. We cater for special diets and are happy to discuss any requirements you have. Please talk to our supervisors or senior chefs in our outlets or email us at catering@kent.ac.uk

I didn’t use my allowance today, can I use it tomorrow?
No, you cannot carry your allowance over to the next day or be issued a refund for it.
The 2018/2019 Catering Package is valid on the days highlighted in blue on this calendar.

Days marked in gold may have changes to opening hours. Please visit www.kent.ac.uk/catering for more information.