Managing ahead of Crises: Rising towards a Model of Adaptability

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Abstract

Issues of adaptability are complex and complicated. The purpose of this paper is to discuss adaptability as a process within a crisis. Using content analysis, the study found that adaptive leadership is a critical component in response to crisis situations, and that the notion of adaptability requires internal and external coordination, particularly in the self and at the organisational level. It is also hypothesized that rational thinking cannot be adopted under all scenarios to solve evolving problems. The paper sets out models that underscore the process of crisis management and the adaptive process, both of which are particularly relevant in crisis situations. These models can be used in any organisation, academic or non-academic for it confronts adaptability and leadership issues, which are arguably, considered as universal across industries. The article considers broader research from crisis management, leadership and the military.