Templeman Library Development Noise Charter

1. Statement of Aims

The University of Kent and Kier Construction are working together to deliver this ambitious redevelopment with minimal practicable disruption to staff and users of the Library and those working in neighbouring buildings.

This document sets out how we intend to do this and what measures we will be implementing to ensure that the impact of noise on the day-to-day use of the Library is mitigated as far as possible.

2. Commitment

- Kier will engage in weekly/regular liaison meetings with representatives of Information Services to advise on planned works and likely levels of disruption.
- Information Services will use online communication channels to keep Library staff, students and visitors fully informed about any disruptive operations www.kent.ac.uk/is/templeman/
- Information Services will direct users to parts of the Library building less affected by noise or to other parts of campus where study spaces are available.
- Where reasonably practical Kier will attempt to minimise construction noise. Work likely to produce high levels of noise will be identified and communicated.
- Kier will select the machinery they use where possible with a view to reducing noise at source, and will maintain machinery to ensure that it does so effectively.
- Kier will ensure that machines in intermittent use are shut down when not in use or throttled down to the minimum.
- Kier will take all reasonable practical steps to minimise noise and dust from causing a nuisance.
- The use of radios on site will be prohibited.

3. Review

- The Noise Charter will be reviewed at the start of each phase of the works to ensure that all parties are aware of the scope of the works and their potential impact.
- Information Services will keep its procedures under review to ensure that the way in which the Library is operated takes full account of the need to minimise the exposure of all Library staff and Library users to noise.

4. Complaints procedure

- All complaints will be dealt with in a speedy and sympathetic manner.
- Complaints about noise should be directed to Angela Kennett, Information Services (a.kennett@kent.ac.uk). A noise assessment will be undertaken to investigate/review the source of the noise and where practicable, noise attenuation and control measures will be put in place to ensure noise levels are minimised as far as possible.

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